



Emergency contacts & plans

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Emergency organisations	Service	Number
State Emergency Service (SES)	Storm safety Flood safety	132 500
Rural Fire Service (RFS)	Rural bushfires - Plan & Prepare	000
NSW Fire Brigade	Kiama Township Community Fire Safety	000
Ambulance Service of NSW	Medical emergency	000
NSW Police	Crime	000
Sydney Water	Damaged water mains	132 092
Endeavour Energy	Street lighting fault	131 003
AGL	Gas supply	131 909

Secondary emergency call service numbers are:

- [112](#) - available from all GSM or GSM derived mobile phones
- [106](#) - connects to text-based relay service for people who have a hearing or speech impairment.

All calls to [000](#), [106](#) or [112](#), whether from fixed, mobile, pay phones or VoIP services are free-of-charge.

Kiama Council services	Hours of operation	Number
General	8.45am-4.15pm Monday to Friday	(02) 4232 0444
	After hours and public holidays	0417 686 477
Ranger Services	7.30a-4.30pm	0409 917 092
	7.30am-4.30pm animal shelter and impounding yard	(02) 4237 5623

Our Emergency Plan

In NSW, Emergency Management Plans (EMPLAN) are developed to ensure a coordinated response can be made during an emergency.

The [Illawarra Emergency Management Plan](#) covers Kiama, Shellharbour and Wollongong Local Government Areas.

It outlines:

- who is responsible for responding in an emergency
- what tasks need to happen.

Kiama Council is a member of the Illawarra Local Emergency Management Committee (LEMC).

Other LEMC members are:

- Shellharbour Council

- Wollongong Council
- NSW Police
- Fire & Rescue NSW
- Ambulance
- Rural Fire Service
- State Emergency Service

The committee meets 3 times a year and is chaired by a senior Council representative.