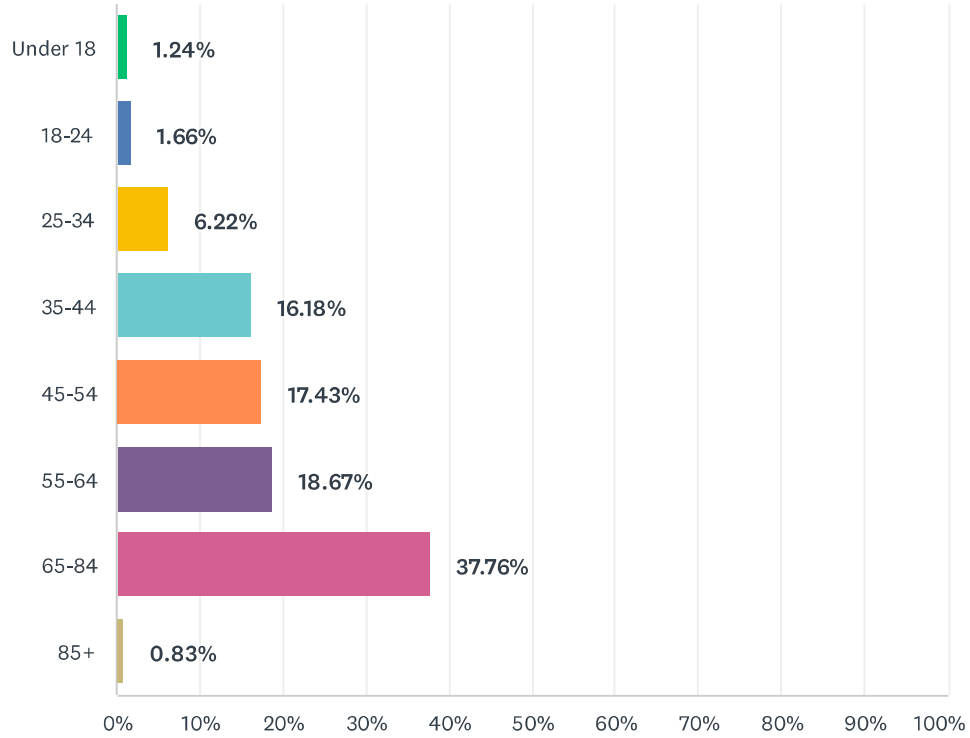


Q1 To which age category do you belong?

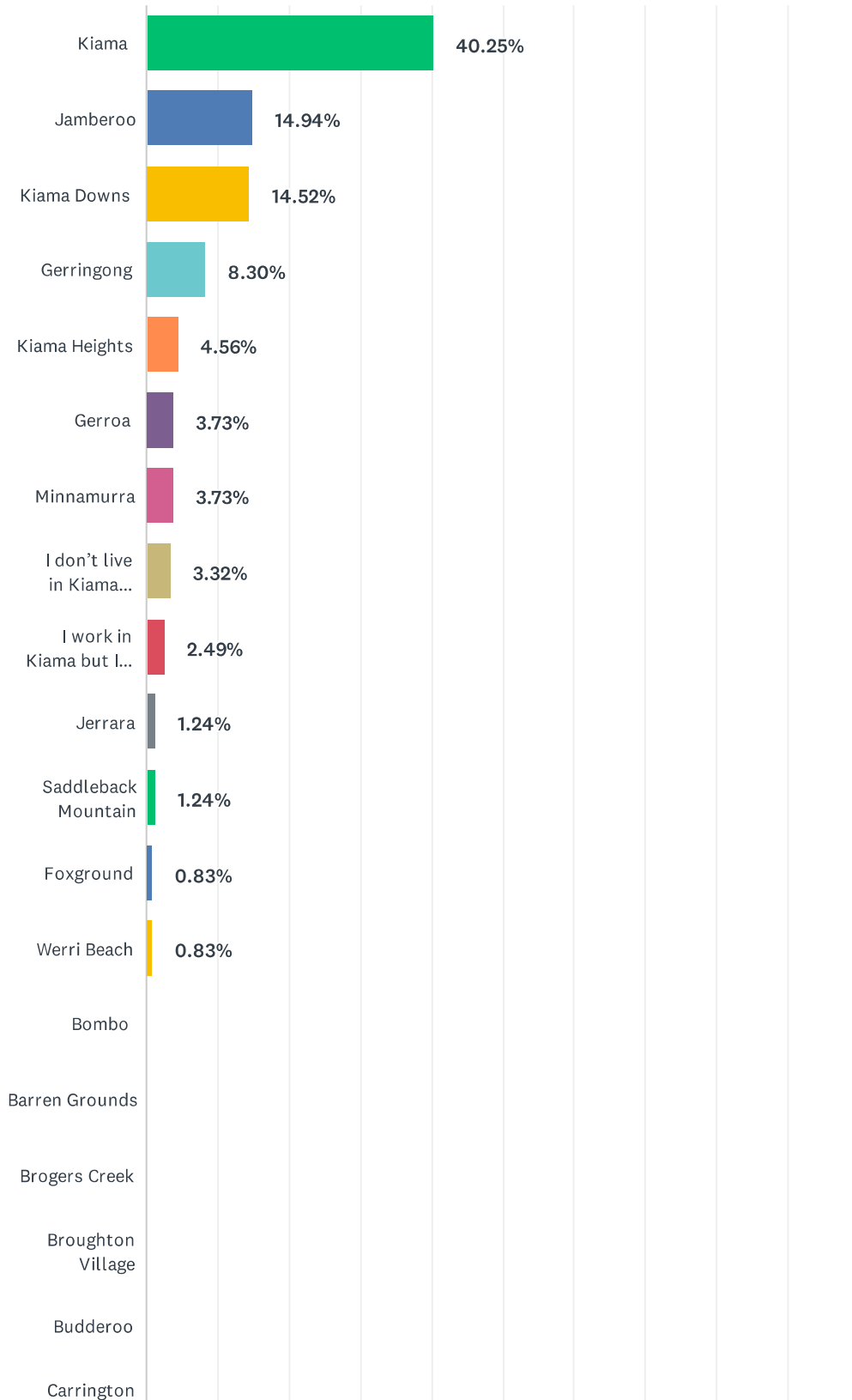
Answered: 241 Skipped: 1



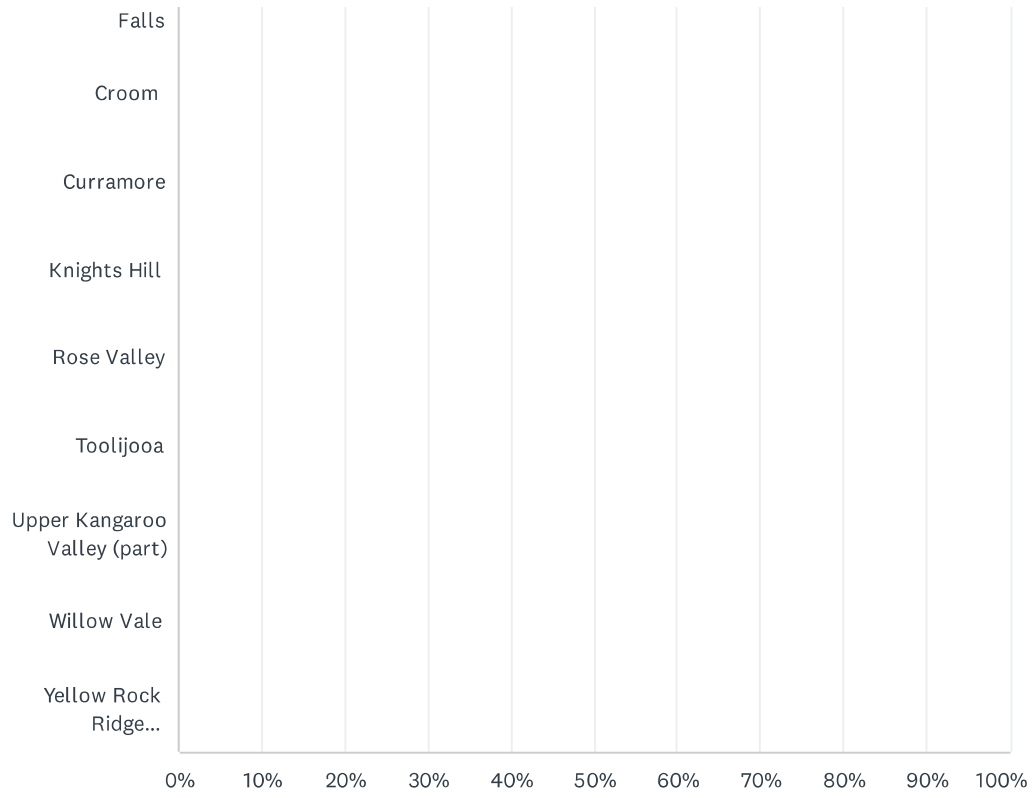
ANSWER CHOICES	RESPONSES
Under 18	1.24% 3
18-24	1.66% 4
25-34	6.22% 15
35-44	16.18% 39
45-54	17.43% 42
55-64	18.67% 45
65-84	37.76% 91
85+	0.83% 2
TOTAL	241

Q2 Where do you live?

Answered: 241 Skipped: 1



Your community, your say



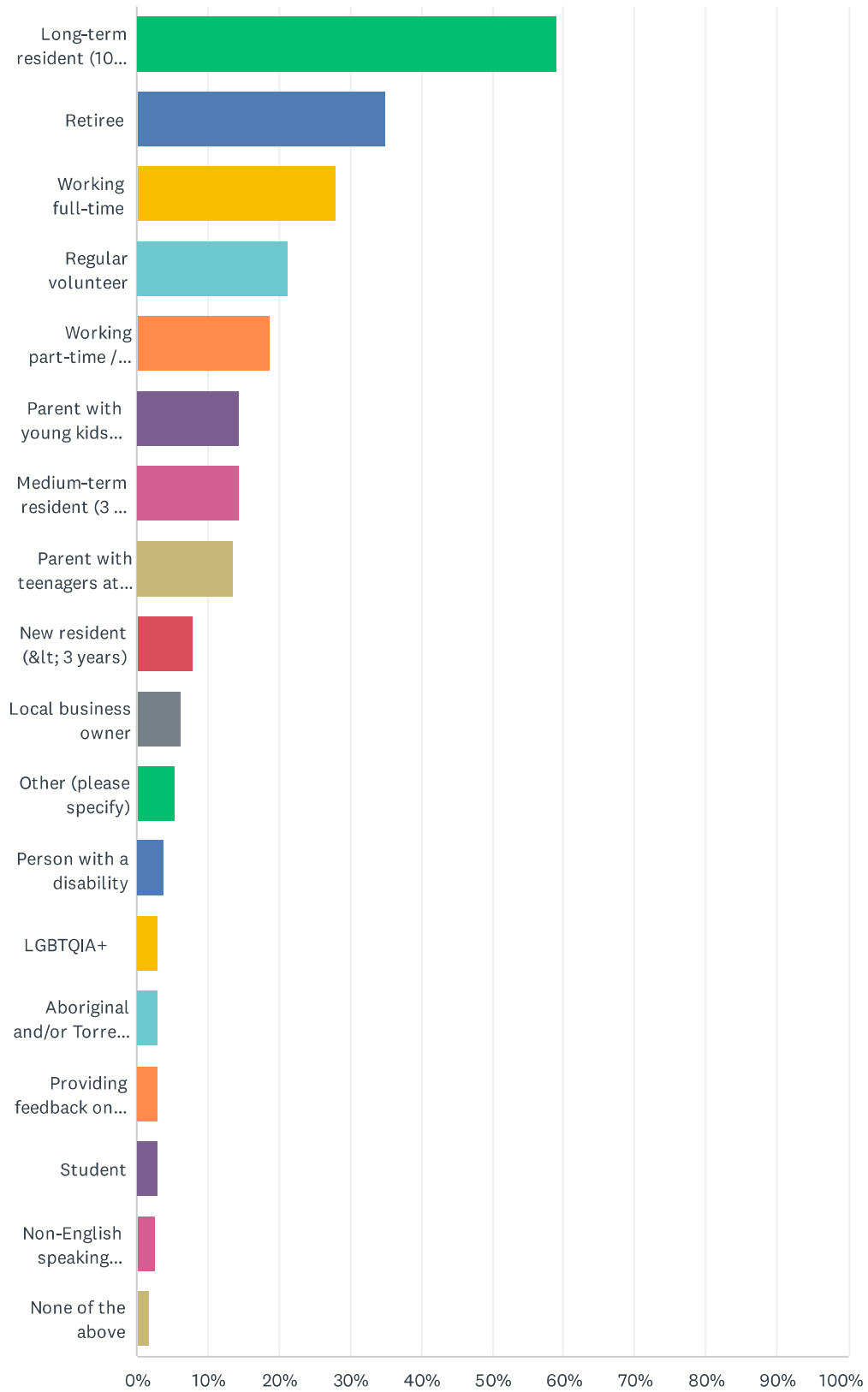
Your community, your say

ANSWER CHOICES	RESPONSES	
Kiama	40.25%	97
Jamberoo	14.94%	36
Kiama Downs	14.52%	35
Gerringong	8.30%	20
Kiama Heights	4.56%	11
Gerroa	3.73%	9
Minnamurra	3.73%	9
I don't live in Kiama Municipality	3.32%	8
I work in Kiama but I don't live in Kiama Municipality	2.49%	6
Jerrara	1.24%	3
Saddleback Mountain	1.24%	3
Foxground	0.83%	2
Werri Beach	0.83%	2
Bombo	0.00%	0
Barren Grounds	0.00%	0
Brogers Creek	0.00%	0
Broughton Village	0.00%	0
Budderoo	0.00%	0
Carrington Falls	0.00%	0
Croom	0.00%	0
Curramore	0.00%	0
Knights Hill	0.00%	0
Rose Valley	0.00%	0
Toolijooa	0.00%	0
Upper Kangaroo Valley (part)	0.00%	0
Willow Vale	0.00%	0
Yellow Rock Ridge (previously named Yellow Rock)	0.00%	0
TOTAL		241

Q3 And if you don't mind us asking, how do you describe yourself? (Select all that apply)

Answered: 240 Skipped: 2

Your community, your say



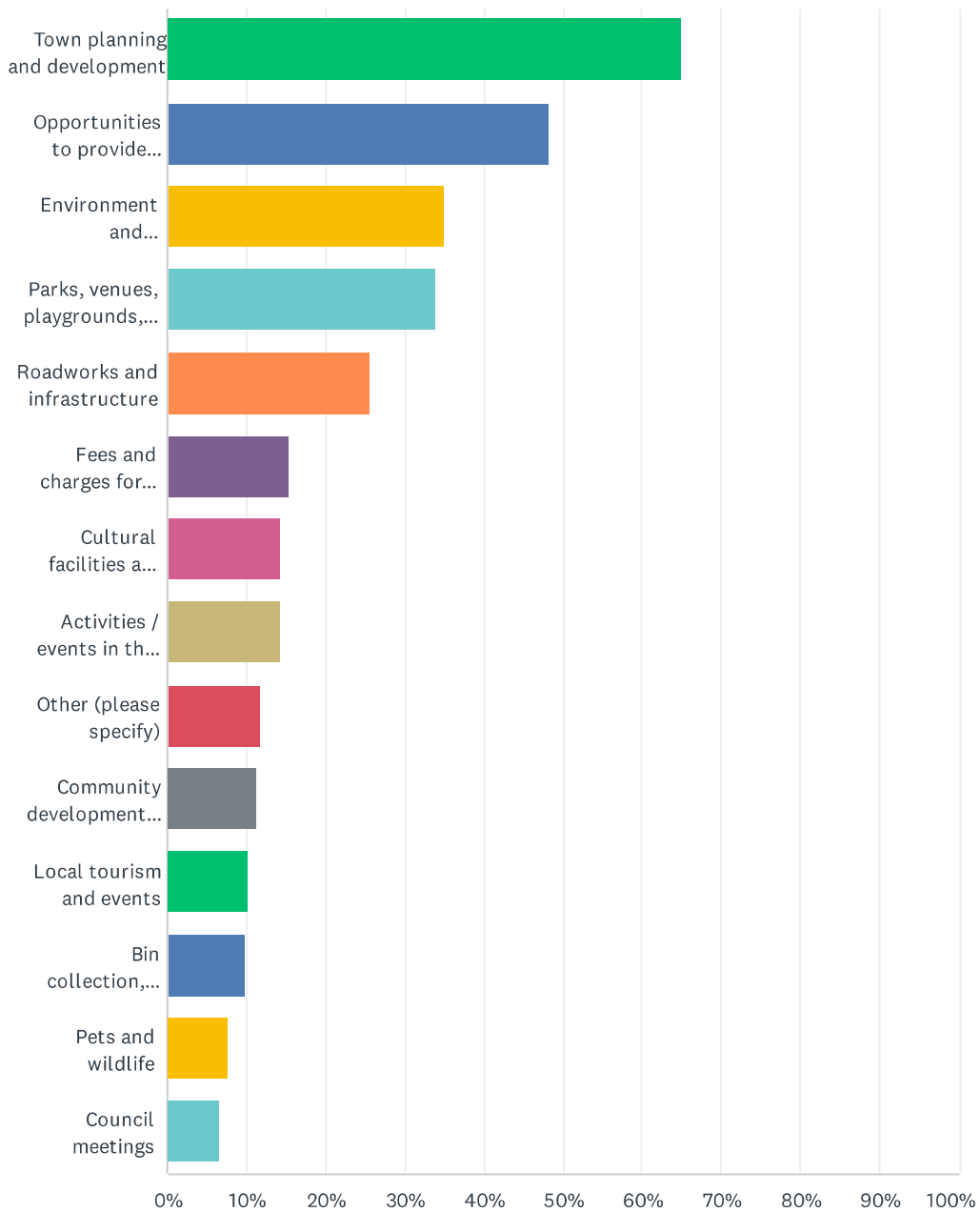
Your community, your say

ANSWER CHOICES	RESPONSES	
Long-term resident (10+ years)	59.17%	142
Retiree	35.00%	84
Working full-time	27.92%	67
Regular volunteer	21.25%	51
Working part-time / casual	18.75%	45
Parent with young kids (under 12)	14.58%	35
Medium-term resident (3 to 9 years)	14.58%	35
Parent with teenagers at home (under 18)	13.75%	33
New resident (< 3 years)	7.92%	19
Local business owner	6.25%	15
Other (please specify)	5.42%	13
Person with a disability	3.75%	9
LGBTQIA+	2.92%	7
Aboriginal and/or Torres Strait Islander	2.92%	7
Providing feedback on behalf of a group or organisation	2.92%	7
Student	2.92%	7
Non-English speaking background	2.50%	6
None of the above	1.67%	4
Total Respondents: 240		

#	OTHER (PLEASE SPECIFY)	DATE
1	Office bearer, Minnamurra Progress Assoc.	3/28/2024 4:34 PM
2	Fulltime Carer	3/28/2024 3:59 PM
3	resident for 75 years	3/28/2024 2:54 PM
4	There is a need to become more nuanced in how we "group/classify" different cohorts in our community - i.e. the use of proprietary and behavioural data	3/28/2024 12:16 PM
5	semi retired	3/27/2024 6:00 PM
6	There is a need to become more nuanced in how we "group/classify" different cohorts in our community - i.e. proprietary and behavioural data	3/27/2024 4:54 PM
7	Born here and parents still live here	3/27/2024 9:14 AM
8	Multigenerational family living in Kiama, there are lots of these in Kiama	3/25/2024 12:20 PM
9	Lived in Kiama 19 years, cant come back due to affordability. Dad still there.	3/22/2024 2:27 PM
10	Cultural and heritage	3/17/2024 1:41 PM
11	volunteer at Blue Haven Bonaira	3/15/2024 11:08 AM
12	Business owner	3/13/2024 7:30 PM
13	Previous resident 1972 to 1976	3/13/2024 3:36 PM

Q4 Council seeks to engage with community on a range of initiatives and decisions. What are the top three most important things you want Council to engage with you about?

Answered: 195 Skipped: 47



Your community, your say

ANSWER CHOICES	RESPONSES	
Town planning and development	65.13%	127
Opportunities to provide input on Council projects, services, strategies and policies	48.21%	94
Environment and land/coastal management	34.87%	68
Parks, venues, playgrounds, pools and recreational facilities	33.85%	66
Roadworks and infrastructure	25.64%	50
Fees and charges for Council services and facilities	15.38%	30
Cultural facilities and activities (libraries, galleries museums)	14.36%	28
Activities / events in the area	14.36%	28
Other (please specify)	11.79%	23
Community development initiatives e.g. youth services	11.28%	22
Local tourism and events	10.26%	20
Bin collection, waste and recycling	9.74%	19
Pets and wildlife	7.69%	15
Council meetings	6.67%	13
Total Respondents: 195		

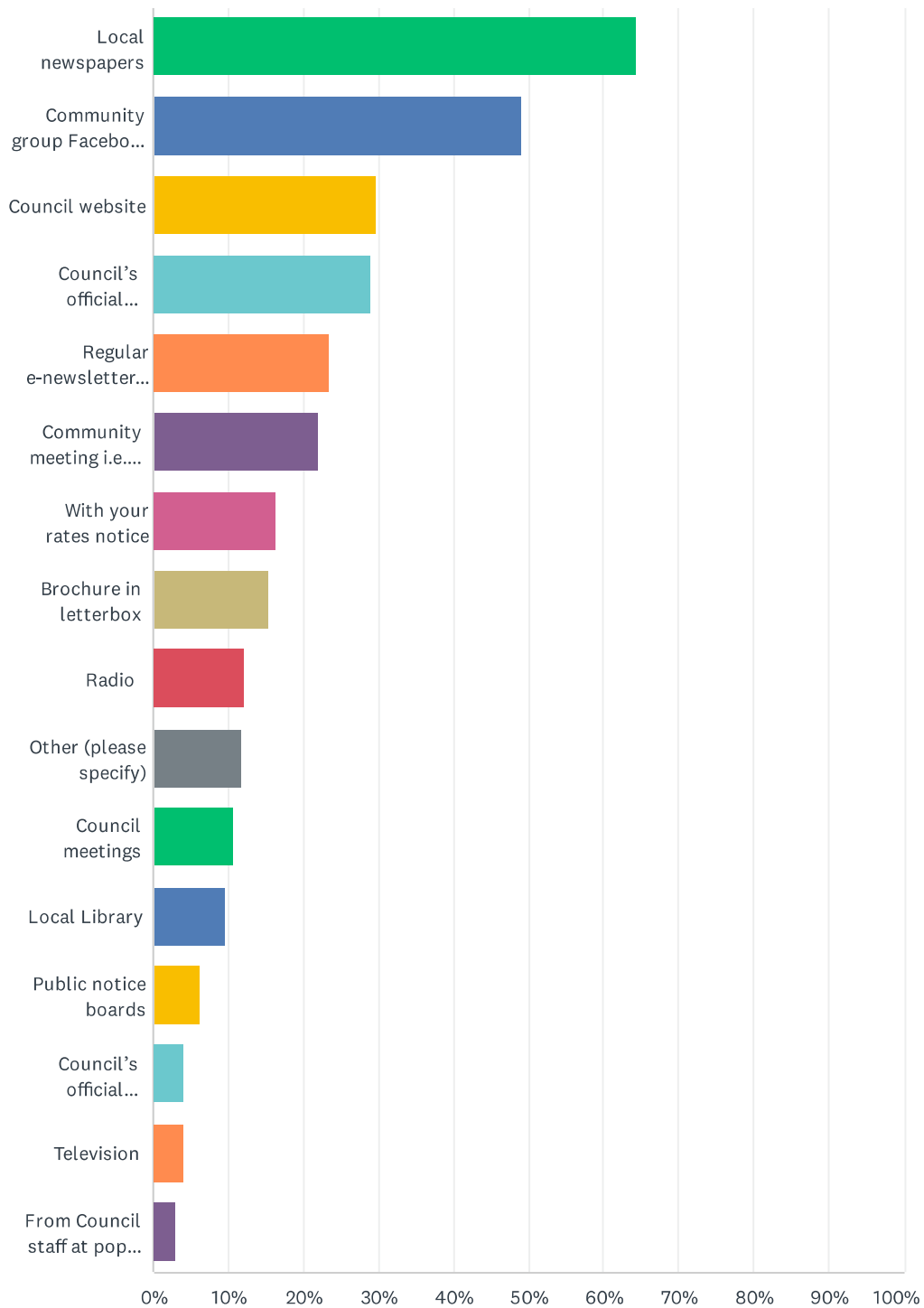
#	OTHER (PLEASE SPECIFY)	DATE
1	Trust / Governance The recent changes to Committee's have been extremely disappointing	3/28/2024 4:34 PM
2	Parks and recreational Open space and recreation opportunities and resources	3/28/2024 3:50 PM
3	Trust / Governance The challenge here is about the "things" that are not included on this list. Many people have lost trust in local government so perhaps by engaging with the community in different ways on new issues we can build new engagement models. For example, asking residents "what do you think KMC is ignoring because it feels to big or uncomfortable? i.e. involuntary displacement of our existing resident community	3/28/2024 1:00 PM
4	Short terms holiday letting Short term holiday lettings in residential areas.	3/27/2024 11:55 AM
5	All the above All of the above	3/27/2024 11:23 AM
6	Biketrack Parks and recreational Bike track out of Jamberoo village centre	3/23/2024 5:24 PM
7	All the above All the above are important to a community	3/23/2024 12:48 PM
8	Jamberoo Pre-school jamberoo preschool	3/22/2024 10:48 AM
9	Jamberoo Pre-school Jamberoo Preschool flooding	3/22/2024 9:19 AM
10	All the above Everything	3/20/2024 7:34 PM
11	Planning Getting DAs out	3/20/2024 6:12 PM
12	Infrastructure and Maintenance The upkeep by council of council facilities ie. cutting the grass at and around all council facilities, the upkeep of the council play area equipment, maintaining all the council gardens	3/20/2024 1:34 PM
13	Planning more accessible (push) info on DAs	3/19/2024 8:24 AM
14	All the above All of the above. This Consultation on how to engage should apply to all these topics	3/17/2024 10:18 AM

Your community, your say

15	Farmland Planning Sustainability of our agriculture sector	3/17/2024 9:33 AM
16	Rates Reasons for rate increases	3/15/2024 7:36 PM
17	Infrastructure and Maintenance Parking Trust / Governance lack of parking in CBD, slippery pavers on main st when wet, transparency in council expenditure.	3/15/2024 10:49 AM
18	All the above As you are my representative I'd say knowing what's going on with all of the above is important	3/15/2024 10:10 AM
19	Trust / Governance The effectiveness of the Council	3/14/2024 11:12 PM
20	Trust / Governance Council's Financial Management	3/14/2024 5:13 PM
21	Additional shopping facilities eg. Aldi	3/13/2024 8:01 PM
22	Trust / Governance Have your CEO. Answer emails we have sent 5 emails and no responses	3/13/2024 4:50 PM
23	TEST	3/13/2024 9:30 AM

Q5 How do you usually find out about these things happening in your community? (select all that apply)

Answered: 196 Skipped: 46



Your community, your say

ANSWER CHOICES	RESPONSES	
Local newspapers	64.29%	126
Community group Facebook page	48.98%	96
Council website	29.59%	58
Council's official Facebook page	29.08%	57
Regular e-newsletter (Kimunico)	23.47%	46
Community meeting i.e. precinct meetings	21.94%	43
With your rates notice	16.33%	32
Brochure in letterbox	15.31%	30
Radio	12.24%	24
Other (please specify)	11.73%	23
Council meetings	10.71%	21
Local Library	9.69%	19
Public notice boards	6.12%	12
Council's official Instagram page	4.08%	8
Television	4.08%	8
From Council staff at pop up stalls or info session	3.06%	6
Total Respondents: 196		

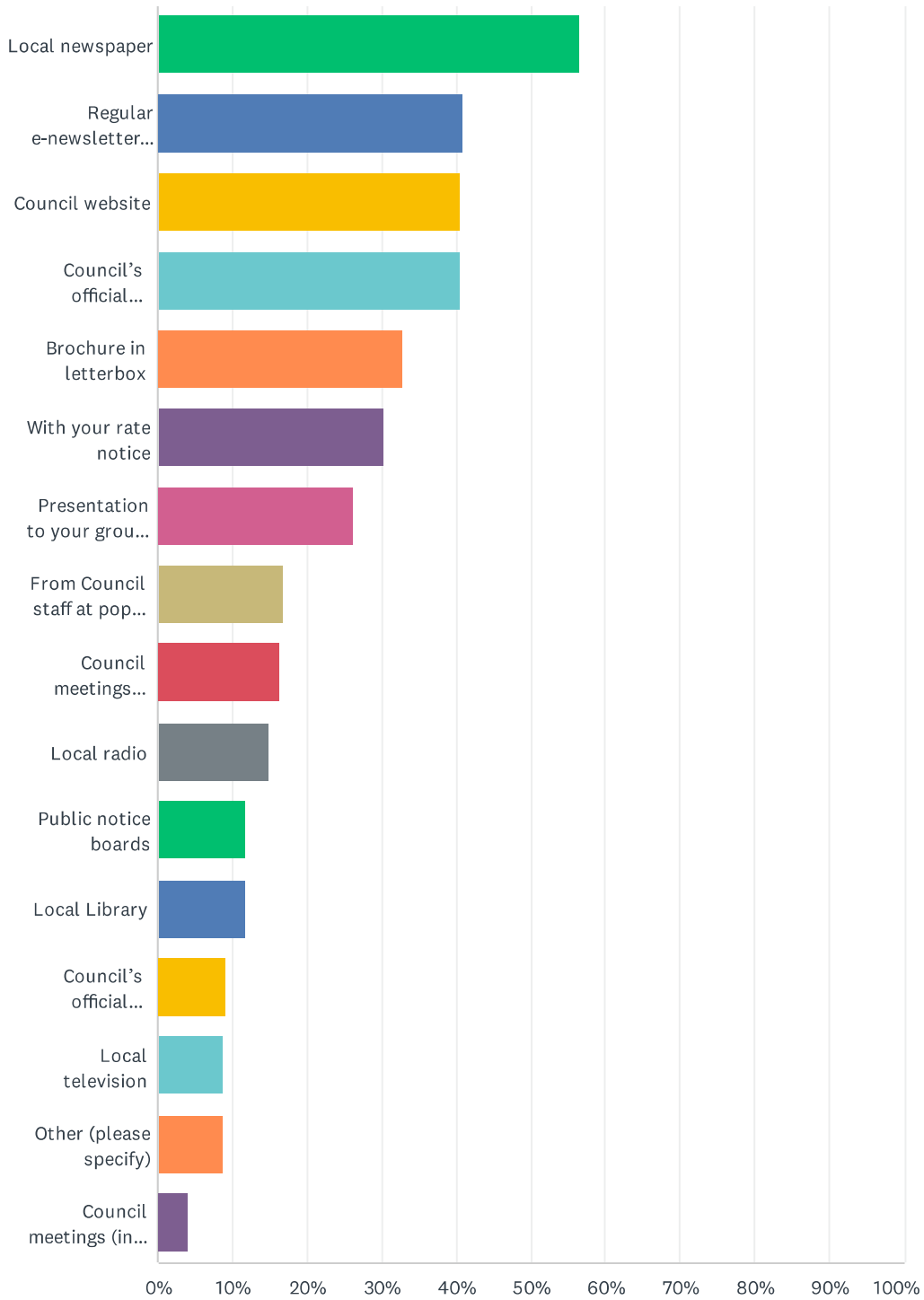
#	OTHER (PLEASE SPECIFY)	DATE
1	word of mouth	3/31/2024 11:32 AM
2	word of mouth	3/28/2024 3:05 PM
3	Need to recognise that people will seek out other sources of information about our community not designed, written and curated by KMC such as new urban data and neighbourlytics which paint a picture of the lifestyle and assets of a neighbourhood.	3/28/2024 1:00 PM
4	Word of mouth from council staff	3/27/2024 4:13 PM
5	Others facebook	3/27/2024 11:07 AM
6	Friends, Word of mouth	3/25/2024 12:25 PM
7	Word of mouth	3/23/2024 5:24 PM
8	word of mouth	3/22/2024 9:54 AM
9	Table-of-knowledge weekly discussions.	3/19/2024 9:47 AM
10	kiama community fb page	3/19/2024 8:24 AM
11	Community members	3/18/2024 12:04 PM
12	Randomly	3/18/2024 10:40 AM
13	The Bugle	3/17/2024 8:49 PM
14	From flyers and posters in shop front windows plus word of mouth	3/15/2024 5:53 PM
15	Locals discussing	3/15/2024 4:29 PM

Your community, your say

16	Parents	3/15/2024 3:44 PM
17	Bugle App	3/15/2024 2:31 PM
18	Word of mouth	3/15/2024 1:50 PM
19	neighbours & other residents	3/14/2024 7:34 PM
20	Word of mouth	3/14/2024 10:07 AM
21	Word of mouth	3/13/2024 10:40 PM
22	Bugle	3/13/2024 10:08 PM
23	I don't usually hear anything except that you have rejected yet another event which might help businesses in Jamberoo, or that you are making someone's life a nightmare with the ridiculous amount of red tape involved to do anything	3/13/2024 2:20 PM

Q6 Ideally, how would you like to receive information about our services, facilities, events and projects? (select all that apply)

Answered: 195 Skipped: 47



Your community, your say

ANSWER CHOICES	RESPONSES	
Local newspaper	56.41%	110
Regular e-newsletter (Kimunico)	41.03%	80
Council website	40.51%	79
Council's official Facebook page	40.51%	79
Brochure in letterbox	32.82%	64
With your rate notice	30.26%	59
Presentation to your group or committee i.e. precinct groups	26.15%	51
From Council staff at pop up stalls or info session	16.92%	33
Council meetings (online)	16.41%	32
Local radio	14.87%	29
Public notice boards	11.79%	23
Local Library	11.79%	23
Council's official Instagram page	9.23%	18
Local television	8.72%	17
Other (please specify)	8.72%	17
Council meetings (in person)	4.10%	8
Total Respondents: 195		

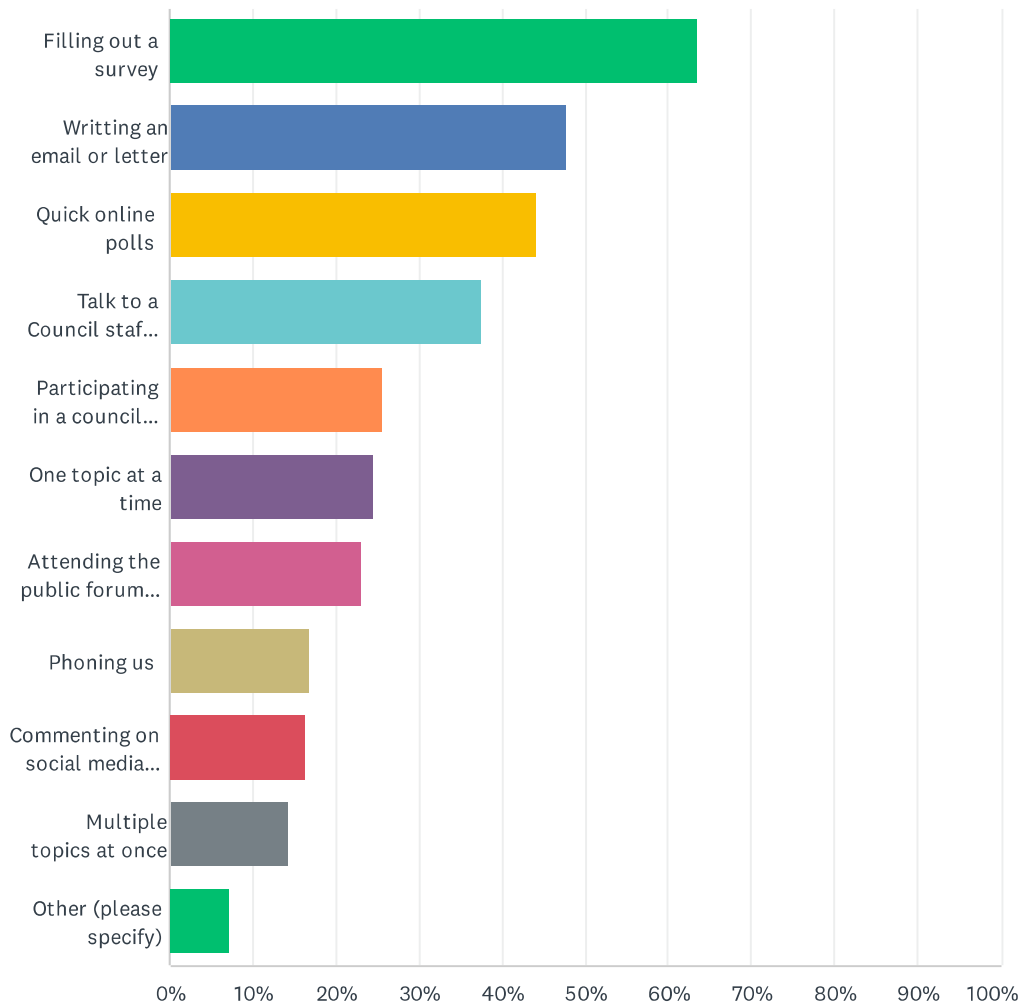
#	OTHER (PLEASE SPECIFY)	DATE
1	Regular presence at community events and functions eg markets	3/28/2024 3:50 PM
2	Designing community based networks that emerge and change as issues change i.e Young Diplomats of Kiama but comprised of young people who find traditional forums/meetings frightening and/or boring	3/28/2024 1:00 PM
3	Community FB page	3/25/2024 3:20 PM
4	Emails directly to rate payers	3/20/2024 8:56 PM
5	council mtgs should be available in real time online	3/19/2024 8:24 AM
6	Kiama Community Facebook page (transparency) + via Ethnographic Research & Co-Design approaches	3/18/2024 4:28 PM
7	Word of mouth	3/18/2024 12:04 PM
8	Email	3/15/2024 3:40 PM
9	Bugle	3/15/2024 2:31 PM
10	reintroduce waste pickup calendar	3/15/2024 10:49 AM
11	Kiama Forum in Facebook	3/15/2024 10:06 AM
12	Actual replies from Council staff on specific requests	3/15/2024 6:51 AM
13	Flyers in local businesses	3/14/2024 10:47 AM
14	Bugle	3/13/2024 10:08 PM
15	FB community group	3/13/2024 9:45 PM

Your community, your say

16	You listed a community social media group as an option initially, but not here? It's an broad reaching media channel by which should be leveraged	3/13/2024 7:47 PM
17	I want you to reduce the bureaucratic nonsense and the attempt to choke all tourism from Jamberoo. I want you to actually do your jobs, and help people rather than weaponizing complicated procedures to try and dominate them...I really don't care how I hear about it. Also know it won't happen.	3/13/2024 2:20 PM

Q7 And, how do you want to tell us your thoughts and views? (select all that apply)

Answered: 195 Skipped: 47



Your community, your say

ANSWER CHOICES	RESPONSES	
Filling out a survey	63.59%	124
Writing an email or letter	47.69%	93
Quick online polls	44.10%	86
Talk to a Council staff at pop-up stalls or info session	37.44%	73
Participating in a council led online forum or webinar	25.64%	50
One topic at a time	24.62%	48
Attending the public forum prior to a council meeting	23.08%	45
Phoning us	16.92%	33
Commenting on social media posts on the official Council Facebook and Instagram pages	16.41%	32
Multiple topics at once	14.36%	28
Other (please specify)	7.18%	14
Total Respondents: 195		

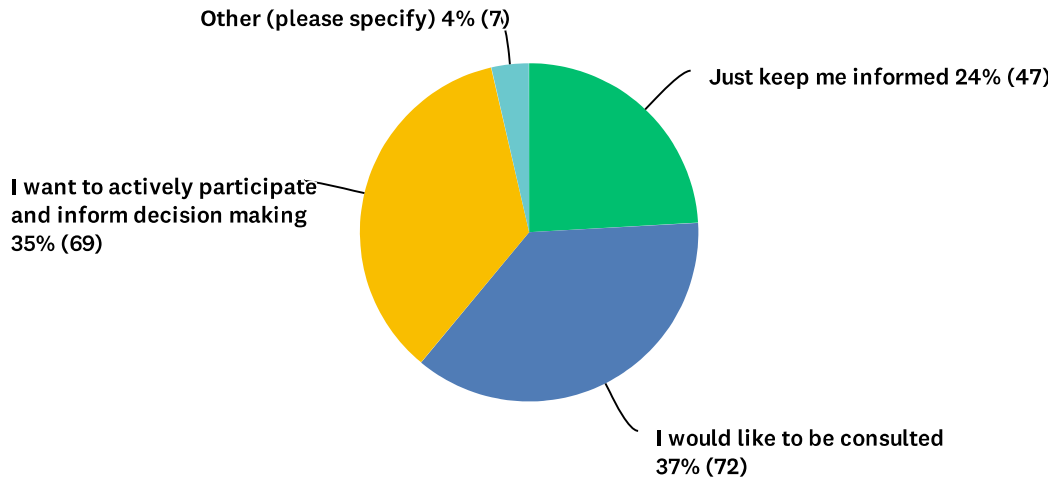
#	OTHER (PLEASE SPECIFY)	DATE
1	Precinct meetings	4/1/2024 1:45 AM
2	Community Group / meetings & minutes	3/28/2024 4:34 PM
3	We need pivotal transformation of consultation mechanisms and Kiama Council is in a unique position to make this a reality. Because of our unique position and obvious public assets that create private wealth, many urban futurists and changemakers are aware of Kiama. Seek start up funding to pilot and design new models of consultation. There is funding and Investors who would fund the co-design of urban planning and engagement and innovation.	3/28/2024 1:00 PM
4	Precinct meetings	3/27/2024 10:27 PM
5	would like more people around to talk to. Not sure where to send a letter or email	3/25/2024 10:44 AM
6	Phone	3/23/2024 1:23 PM
7	I don't usually provide feedback to council	3/19/2024 3:28 PM
8	via Ethnographic Research & Co-Design Workshop participation leveraging Transdisciplinary Design & Innovation approaches, incl Systems Thinking and high quality synthesis, analysis and playbacks of patterns & insights + evidence based traceability between research findings, recommendations & decision making. Research should include ensuring there is broad coverage of representation across profiles of residents & business owners; Co-Design should include representation from across range of specialists & community; A focus on bringing to life what people want the future of Kiama to be like incl health/ mental health & wellbeing factors. Bringing to life means prototyping and modelling and conducting walkthroughs of different activities and day to day experiences to enable more realistic input and to consider flow on effects. (Noting this survey design/ spaces are not fit for this writing context!)	3/18/2024 4:28 PM
9	Focus groups	3/17/2024 10:18 AM
10	Community meetings public forums for all to attend	3/14/2024 10:07 AM
11	Precinct meetings	3/13/2024 10:59 PM
12	Face to face at the office	3/13/2024 7:52 PM
13	Interactive maps that enable respondents to view other views and comments (eg social pinpoint)	3/13/2024 7:47 PM
14	Doesn't really matter, government, especially the famously worst council in Australia (that is	3/13/2024 2:20 PM

Your community, your say

you), don't listen to the community anyway, even though that is who you are supposed to represent

Q8 For the issues that matter most to you, how involved would you like to be when it comes to Council decision-making and initiatives?

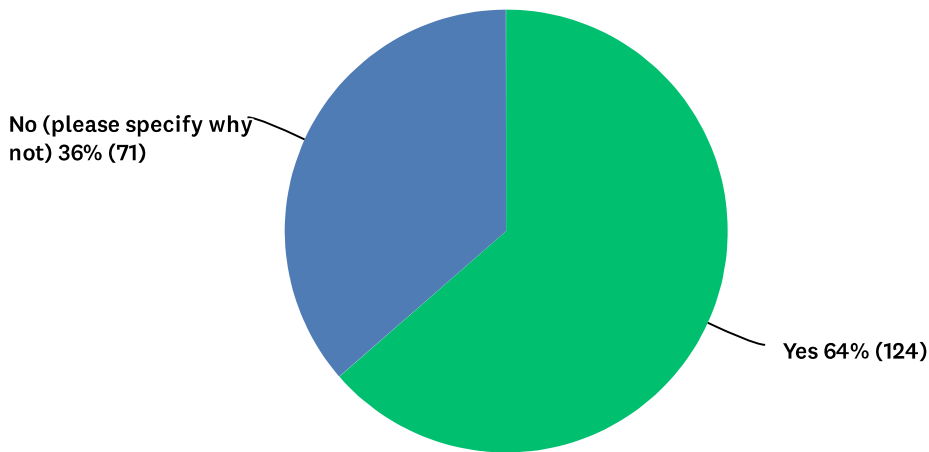
Answered: 195 Skipped: 47



#	OTHER (PLEASE SPECIFY)	DATE
1	We would like to be listened to but current council staff (directors) and some councillors are incapable of listening to the public.	3/31/2024 11:32 AM
2	Don't really want to be involved, just want council to do a great job !	3/25/2024 3:20 PM
3	Whether we are consulted or not Council make up their own mind	3/20/2024 7:34 PM
4	Depends on the topic / major considerations need greater consultation	3/18/2024 12:04 PM
5	I would like trusted key stakeholders to be highly involved that act in thr best interests of the community	3/14/2024 10:47 AM
6	Keep informed with right to reply	3/14/2024 10:07 AM
7	Bugle once a fortnight	3/13/2024 10:08 PM

Q9 Council is committed to engagement that is inclusive and accessible for all, including voices from our Aboriginal and Torres Strait Islander residents, youth, residents with disabilities, older persons and busy working parents. The Kiama 100 Reference Group is a potential initiative that seeks to appoint 100 community representatives that reflect the diversity of voices in the community to engage with Council on a range of community issues. Do you think a 100 Reference Group would be a good way for Council to gain insights into the wants and needs of our community?

Answered: 195 Skipped: 47



ANSWER CHOICES	RESPONSES	
Yes	64%	124
No (please specify why not)	36%	71
TOTAL		195

#	NO (PLEASE SPECIFY WHY NOT)	DATE
1	More diverse Council committees with community experts works way better than just a few committees with members not being experts in the fields needed.	4/1/2024 1:45 AM
2	This will be a group of people with vested interests and/or political aspirations. why should some have more say than another.	3/31/2024 11:32 AM
3	Politics would come into play and the, 'loudest voice would get all the attention'.	3/29/2024 9:45 AM
4	Could be just political. I believe feedback from community associations & precinct committees that are open to all local residents in their area is the most representative way.	3/28/2024 4:46 PM
5	It could be a good idea but at this stage I would have 'no' as there is not enough detail as to how this reference group is selected.	3/28/2024 4:34 PM
6	The loud voices will represent and overpower	3/28/2024 4:02 PM

Your community, your say

7	not feasible	3/28/2024 3:05 PM
8	KMC should be commended on the idea. We desperately need new consultation models. The scale of social impact in the next 25 yaers is enormous and we need to move away from control and traditional top-down council community engagement models. If the 100 Reference Group goes ahead, a KPI needs to include social network analysis to demonstrate that the membership is not merely 2 degrees of seperation from existing power structures.	3/28/2024 1:00 PM
9	Everyone in Kiama is old, need more representatives from each age group	3/27/2024 4:13 PM
10	Not diverse enough. Needs to be spread throughout Kiama LGA areas and ages	3/27/2024 11:55 AM
11	Because it is just a view of 100 people and who picks them anyway	3/27/2024 11:23 AM
12	Small samples don't equal accurate results	3/26/2024 7:48 PM
13	Because the people who make the most noise are always chosen or appoint themselves as representatives of the community when they only push their agenda. I'm not sure of the right way to gain insights. It would need to be a in way that reaches people in a variety of different ways, times etc	3/26/2024 11:30 AM
14	Council tries to do too much. Engaging with a million different minority groups ends up with the council chasing its tail trying to make some noisy minority happy at the expense of the silent majority who just wants the council to excel at rates, roads and rubbish.	3/26/2024 9:03 AM
15	How are these representatives to be selected?	3/26/2024 7:17 AM
16	Too much attention is paid to the minority complainers	3/25/2024 3:20 PM
17	Will be too hard to genuinely reflect the diversity of voices in the community	3/25/2024 3:15 PM
18	Unwieldy, not necessarily democratic, we elect councillors for this	3/25/2024 2:37 PM
19	too big and with too many vested interests	3/25/2024 12:25 PM
20	Not necessarily. These groups (including Precinct Committees) tend to develop their own agenda to the exclusion of others. There is no real way to ensure the members are representative of the broader community, nor to ensure members actually feed back issues to community members. Who selects these people and what would be its Terms of Reference?	3/25/2024 11:21 AM
21	Don't think it would work - too hard to get everyone to respond	3/25/2024 10:44 AM
22	too diverse, requires distilation of issues and key considerations./insufficient detail required	3/24/2024 8:49 PM
23	Because I cannot say yes when i do not know how the 100 would be selected/appointed and how they will be consulted or be deemed to be representing their section of the community i.e. if 25 - 45 year olds represent 30% of the community will there be 30/100 from that demographic?	3/24/2024 3:10 PM
24	I can't see how 100 people can reflect the opinion of 7000	3/24/2024 2:54 PM
25	Sounds Very formal--aren't precinct meetings covering needs.	3/23/2024 1:23 PM
26	Small minded people always make up the group like the old old group of kiama precinct that do nothing but voice their ancient options and feed non truths to council. council need a young engaging group	3/22/2024 7:34 PM
27	To be representative it needs to accurately reflect the demographics of the municipality and not just different minority groups who then are over represented compared to the majority of people.	3/22/2024 11:39 AM
28	Using technology you could have a greater pool of voices. This seems an archaic way of gathering information.	3/21/2024 1:31 PM
29	Isn't councils suppose to be inclusive and accessible to all now?	3/21/2024 11:21 AM
30	All community members should have the opportunity to fill out a survey to ensure a wide variety of insights have been captured	3/20/2024 9:22 PM
31	To many	3/20/2024 6:12 PM
32	Wasted of money	3/20/2024 2:52 PM

Your community, your say

33	feel this group is too small	3/20/2024 11:16 AM
34	Too small a group, often have specific agenda	3/20/2024 11:15 AM
35	Too many woke people who will ruin kiama	3/20/2024 11:13 AM
36	This only words if we personally know 1 or more of the appointed representatives AND if thos reprecasntativea are no interested in promoting their own preferred agendas	3/19/2024 2:42 PM
37	The 100 people should be changed each time. Ethnographic research and co-design principles show that small numbers and qualitative approaches can work well, but only if iterative approaches are used and the people who are 'representative' are changed in each iteration as you move towards bringing things to life. So, suggest defining profiles of representatives (there may be 100), then recruit to the profiles each time. You might recruit people to the profiles in advance so there's not a recruitment delay each time. Also note that reading, writing & thinking leads humans to be 6x more risk adverse than through visualising, making and creating tangible representations of things, which results in finding ways to meet more people's needs. There should also be a human/ humanity/ environment/ sustainability Beneficial Impact/ Difficulty (incl cost, damage, time etc etc) approach to prioritisation and creating roadmaps. There are wonderful techniques, underlying principles and mindsets/ behaviours offered from Transdisciplinary Design & Innovation (see Uni Technology, Sydney (UTS), Systems Thinking, Human-Centred Design/ Life-Centred Design and Donut Economics that could be leveraged to do all your community engagement, consultation, decision making & implementations so much better. Please, for the love of Kiama and the broader region, do....	3/18/2024 4:28 PM
38	This question is loaded / quite unnecessary	3/18/2024 12:04 PM
39	Because council ignores community advice	3/18/2024 10:40 AM
40	Easy to monopolise	3/18/2024 10:13 AM
41	The selection process is critical to understand.	3/18/2024 7:42 AM
42	Need informal relaxed open fora to discuss topics	3/17/2024 8:49 PM
43	Would like to understand how reference group members are selected	3/17/2024 3:52 PM
44	it would reflect those with time to participate and those that are vocal, which does not necessarily reflect the diversity of the community at all.	3/17/2024 3:02 PM
45	Selection process is usually flawed. The people would be selected to suit council agenda.	3/17/2024 12:43 PM
46	I am sceptical of how the 100 would be chosen.	3/17/2024 10:18 AM
47	Bias, corruption and individual context shape views and may not reflect the community accurately	3/16/2024 1:57 PM
48	Too large a group.	3/15/2024 3:53 PM
49	Usually represented by people passionate about their own interests and agendas	3/15/2024 1:50 PM
50	It's very important to have a group made up of different demographics, reflecting the makeup of the local population. We don't want all the info coming from e.g. retirees or schoolkids.	3/15/2024 11:16 AM
51	I think this is a good idea but it would very much need to be a balanced representation of the community residence to and not just business owners and developers	3/15/2024 10:10 AM
52	There are already community precinct groups to do this	3/15/2024 6:51 AM
53	I don't believe we need another reference group when there are already established community groups such as the Central and South Precincts along with JVRRA and Minnamurra Progress Assn. who are are more than capable of providing Council with input covering a wide range of community issues. I do not understand why Council choses to ignore these community groups. They are the grass roots community organisations where communities can raise their concerns.	3/14/2024 3:33 PM
54	Chance for this to become easily biased. No way to guarantee it is an accurate representation of diverse voices.	3/14/2024 3:25 PM
55	Precinct meetings are good	3/14/2024 2:33 PM

Your community, your say

56	Because it would need to truly reflect the diversity of community views and need to be independent to do	3/14/2024 12:18 PM
57	Not necessary and to big	3/14/2024 9:21 AM
58	Just another committee, which will fail to truly be inclusive and accessible. Efforts should be focus on engaging all of community, with focused engagement activities to reach those who are harder to reach e.g. school presentations or youth forums, popups at the school gate etc.	3/14/2024 7:45 AM
59	100 voices will just be ignored	3/13/2024 10:50 PM
60	Depends who it is	3/13/2024 9:45 PM
61	How would they be selected?	3/13/2024 9:35 PM
62	That's a lot of people for such a small community really. You'll never please everyone. That's sounds like consulting to death	3/13/2024 9:19 PM
63	Because you would choose 100 that agree with you.	3/13/2024 7:52 PM
64	100 of the right people would be useful, the type of people who will put their hand up for this aren't necessarily the right people	3/13/2024 7:37 PM
65	The council in my dealings do not care about its residents	3/13/2024 4:50 PM
66	The devil is on the detail. Who chooses them? How do people outside this group get their voices heard?	3/13/2024 3:28 PM
67	Including people on a board because of their skin colour or cultural heritage is racist and stupid. Why don't you just listen to the community as a whole, and stop all the red tape, smothering of opportunities for communities outside of Kiama Township? It isn't that hard.	3/13/2024 2:20 PM
68	it wouldn't represent the average resident just those who have time to participate	3/13/2024 1:54 PM
69	too many people	3/13/2024 1:53 PM
70	You need to explain how these people are selected / elected	3/13/2024 1:50 PM
71	TEST	3/13/2024 9:30 AM

Q10 Do you have any suggestions for how Council can engage more meaningfully with the diversity of voices in our community?

Answered: 161 Skipped: 81

#	RESPONSES	DATE
1	Listen to precinct concerns.	4/1/2024 1:45 AM
2	Start listening to the residents. Stop putting developers first. Work for the community not developer driven developments and rezonings. Stop treating anyone with a view different to Council's agenda with contempt.	3/31/2024 11:32 AM
3	Kiama is a community that elects councilors representing the interests of the diverse mix of voters. Elected Councilors need to focus on the community as a whole and must not be distracted by outside political issues and populous trends.	3/29/2024 9:45 AM
4	No	3/28/2024 5:16 PM
5	As above, via community group engagement	3/28/2024 4:46 PM
6	Go to the schools. Walk the streets and ask people. Turn up to popular events were there is a diversity people. Be more constructive and supportive of the community groups that already exist in the area.	3/28/2024 4:34 PM
7	Listen to community + act on their wishes. Don't just talk about it	3/28/2024 4:02 PM
8	Probably by email or maybe paper,FB brings out opinions but apathy overrules useful responses	3/28/2024 3:56 PM
9	A variation on the 100 reference group, hold forums with 2-3 (no more) representatives from all clubs, organizations, businesses etc in the LGA to gauge community sentiment on specific proposals or to hear directly about what is going well and what isn't	3/28/2024 3:50 PM
10	More general public meetings similar to meetings that have been held at the Pavilion which are heavily advertised in the print and social media, at which detailed information can be provided about the issues (whatever they might be). More information into the community leads to less guessing and misinterpretation of the community impacts. Uninformed community members are more likely to be cynical rather than considering the pros and cons.	3/28/2024 3:50 PM
11	unsure	3/28/2024 3:05 PM
12	Community reps?	3/28/2024 1:30 PM
13	Yes, I do. I have mentioned some in my previous answers but I encourage KMC to look beyond the traditional sources of engagement i.e. Future Cities Canada, Neighbourlytics, Start-up Investors, Urban Futurists, Lawrence Community Works etc etc	3/28/2024 1:00 PM
14	Ensure that it actively engages with those who wouldn't normally speak to council or raise an issue with council, the 'silent majority' so to speak. Perhaps the council could have an app, some thing similar to the Bugle app but it only has council news on it... with a have your say section whereby council can gather feedback on certain issues.	3/28/2024 9:26 AM
15	By continuing to keep people informed especially with advanced notifications of changes. Particularly any changes that would directly impact certain areas of the electorate.	3/28/2024 7:07 AM
16	Stop lying. Listen more. Respect long term resident views. Stop using that NIMBY thing. Its insulting.	3/27/2024 11:23 AM
17	Many people are time poor and also facing economic hardship right now. To genuinely access true diversity if thought you will need to persistently reach meaningful numbers of residents in the various demographics. Targeted online polls and surveys alongside small group meetings with consistent engagement will help. Once a year engagement won't yield good data. Time will need to be taken to build relationships and rapport with various demographic representative groups.	3/27/2024 9:29 AM

Your community, your say

18	Consistency. Commitment	3/26/2024 9:00 PM
19	For parents with young children. Attend local playgroups or parks when we may have time to chat.	3/26/2024 7:48 PM
20	Ask community for open ended feedback and suggestions about what they want. Make a short list and let us vote on priorities, actions, how money is spent. Ask young people through the schools - what facilities, spaces and activities they want in their community.	3/26/2024 7:48 PM
21	I've been proud to call the Illawarra region my home since the age of six, and now at 31, it holds a special place in my heart. My husband, a true Kiama native, born and raised, has recently made the move to Albion Park, primarily due to Kiama's soaring property prices. This brings me to a suggestion I feel passionate about: it's time we broaden our community's horizons. The current approach to promoting and including businesses on Kiama pages seems overly restrictive, favoring only those deemed 'local'—a term that often excludes many, even though half you are from Sydney, as not truly belonging. This exclusivity extends to the markets, where the same 'local only' policy prevails. It's a missed opportunity to embrace diversity and vibrancy in our community. If we don't start opening our doors wider, Kiama risks becoming nothing more than a haven for retirees, devoid of the youthful energy needed to keep a community vibrant and thriving. Let's make Kiama a welcoming place for all, fostering a spirit of inclusivity that will enrich our community for generations to come.	3/26/2024 7:40 PM
22	Don't pander to noisy minorities. Try keeping the silent majority happy. They're the ones paying the rates and keeping the place going by employing people and attracting tourists to the region. Too much focus on small, noisy, activist minorities never ends well for anyone.	3/26/2024 9:03 AM
23	On social media and hosting fun events (not just forums) to get people relaxed and talking	3/25/2024 6:50 PM
24	Stop listening to all the ridiculous complainers, stand up to the whingers.	3/25/2024 3:20 PM
25	Staff need to be visible in community	3/25/2024 3:15 PM
26	Actually listen when submissions are made to Council rather than railroad things through or pay lip service only to consultation	3/25/2024 2:37 PM
27	Regular communications - consider a weekly enewsletter	3/25/2024 12:25 PM
28	Topic specific online surveys. Also the elected members of Council have a responsibility to appraise themselves of relevant community views prior to making decisions	3/25/2024 11:21 AM
29	Being here - where people are. In parks, at the Leisure Centre. Scan code to send in your thoughts, etc.	3/25/2024 10:44 AM
30	Draft a cost benefit analyses of proposals	3/24/2024 8:49 PM
31	Make sure that all sectors of the community have access to relevant and transparent information on matters to ensure discussion is meaningful and accurate. I believe there are already many ways in which the council communicates with the community across a broad range of issues....however, the members of any demographic group, interest group, diverse group generally only "engage" when there is an item on the agenda that affects them and/or their vested interests.	3/24/2024 3:10 PM
32	Open forums, like the workshops we had for future planning of the hindmarsh park down to the boat harbour.	3/24/2024 2:54 PM
33	No	3/23/2024 6:58 PM
34	replying to letters/emails	3/23/2024 4:33 PM
35	Attend various pop up in person sessions at different events in the community, such as at markets, sporting games etc. also ensure that information about what's going on is widely distributed. Hard copy paper and social media and flyers around the community.	3/23/2024 3:37 PM
36	This survey a good start. I wouldn't have known about it however without seeing a council worker in front of IGA asking would I participate. Letter box drops best for me	3/23/2024 1:43 PM
37	I think ,mostly you're doing a good job. But more staff is needed to follow up in building and dev area.	3/23/2024 1:23 PM
38	Spread your wings and go to where the diversity of voices hang out.	3/23/2024 12:48 PM

Your community, your say

39	Make sure you engage the youth of the town. Kiama municipality is top heavy (too many retirees) when it comes to decision making for the town.	3/23/2024 12:00 PM
40	Not take advice from precinct members without actually finding out if their findings are correct Support STRA or loose kiama	3/22/2024 7:34 PM
41	Regular updates in the local newspaper and by email	3/22/2024 1:52 PM
42	Listen to ratepayers when they have concerns. Don't fob them off claiming "budgetary constraints".	3/22/2024 11:57 AM
43	They need to engage more meaningfully with the majority of the community and not just small disparate minority groups	3/22/2024 11:39 AM
44	Listen and act, noone is listening to Jamberoo preschool and the affect it has on us as young families. I am very concerned about it flooding whilst my children are in attendance. The playground was flooded this week again.	3/22/2024 9:19 AM
45	Promptly responding to letters/ emails	3/21/2024 9:27 PM
46	No	3/21/2024 9:09 PM
47	No	3/21/2024 5:15 PM
48	Through social media, surveys like this, online tools	3/21/2024 1:31 PM
49	Take ownership of all issues raised. Even acknowledge emails or phone calls on issues raised would be a good start.	3/21/2024 11:21 AM
50	Get rid of Mayor Reilly and Crs Steel, Croxford and Brown and use the new engagement plan in everyday operations. Don't just put the plan on the shelf and continue to alienate the community.	3/21/2024 9:46 AM
51	This survey is itself a good start! I hope the community pop-up meetings serve your purpose, though I'm a bit dubious.	3/21/2024 9:26 AM
52	Be present in the community as much as possible. Be open and transparent in all communication	3/20/2024 9:49 PM
53	Using different mediums to communicate ie social media, print media, radio, email	3/20/2024 9:22 PM
54	Hold more open forums with those impacted by Council projects.	3/20/2024 9:21 PM
55	Need to actively involve youth of locale through sporting groups, surf clubs and youth services. Loudest voice is currently older age group in kiama. Youth aren't on Facebook or go to community evening events.	3/20/2024 8:56 PM
56	Be more transparent with information	3/20/2024 8:25 PM
57	Invitations to local residents to attend discussion forums to ask their opinions	3/20/2024 8:22 PM
58	Cross promotion / information provided at other spaces or events eg kiosk at the leisure centre or library	3/20/2024 8:12 PM
59	Citizen juries and incorporating feedback opportunities into popular community events. Engage with social scientists and community engagement specialists to explore some innovations in engagement techniques	3/20/2024 7:57 PM
60	When you are talking about council do you mean councillors having their meeting or staff who work at council.	3/20/2024 7:34 PM
61	Don't worry about diversity Start working with the public KMC staff are not public servants They have become bureaucrats that put "things" in place to keep their job	3/20/2024 6:12 PM
62	Email	3/20/2024 6:04 PM
63	Meeting	3/20/2024 2:52 PM
64	When council does engage with the various 'voices' and groups, that information must be shared to the community so members of the community can become aware, and if people feel they need to become involved A lot of local communities do not interact, engage or inform the community of what they and council members are doing or have decided	3/20/2024 1:34 PM

Your community, your say

65	Plans being implemented now by Council should identify if that is the right direction to involve the community.	3/20/2024 12:27 PM
66	talk to smaller community groups - non for profits and grass roots organisations	3/20/2024 11:16 AM
67	Survey residents	3/20/2024 11:15 AM
68	nah	3/20/2024 11:13 AM
69	A better age range we need more connections with the younger in the community there's too many old voices and not enough young voices to take us into the future.	3/20/2024 7:41 AM
70	Be more visible, responsive and accountable. ...staff and Councilors. From my experience, the latter do not reply to email contact when a ratepayer has a serious issue. That includes the Mayor, prior to his ill health. Staff in Planning also appear to close ranks, don't return calls or do site visits when they promise. My comments relate to an unauthorized build on a neighbour's property, now finalised and approved.	3/19/2024 4:55 PM
71	Not sure	3/19/2024 3:28 PM
72	Conduct open forums on specific topics eg AKUNA STREET Development	3/19/2024 2:42 PM
73	I believe it is important for council to maintain engagement with community face to face. This can only lead to immediate and long term impacts for community being beneficial and it would facilitate engagement. Most councils invite such a broad cross section to meetings with statements of intent before they make major decisions.	3/19/2024 2:09 PM
74	No. I think we can get too bogged-down trying to listen to every squeaky wheel. And we have plenty of squeaky wheels.	3/19/2024 9:47 AM
75	give more notice about upcoming mtgs and decisions so we can plan and submit our opinions without being rushed, advise local residents about local DAs n their progress, not just outcomes. ditto for all residents in major DAs	3/19/2024 8:24 AM
76	Perhaps having more representation in person at events in the community (as is being done at present re "Your community your say") as a way of highlighting topics and engaging people in discussions about these.	3/18/2024 5:02 PM
77	Yes, mentioned in previous notes. There are 'modern' ways of achieving more. Can feel a little slower upfront, but gets significantly better quality engagement, input, mitigates things like loudest voices 'winning' builds transparency, equity and collaboration to achieve community-centred outcomes. Please, please, please reference: - Ethnographic research - Transdisciplinary Innovation (ref example what's now taught as mandatory subjects for all disciplines at UTS) - Systems Thinking - Human-Centred Design - Life-Centred Design - Co-Design - Psychological Safety & Trust - Affinity Clustering, Personas, Community Journey Mapping - Rough & Ready Participatory Modelling & Prototyping - Donut Economics - Look to research that shows that environments have effects on health, mental health, stress & mood management. Personally, I already notice a difference coming along the coast. It used to be on a drive from Sydney or Wollongong I noticed my breathing calmed and I felt peaceful after Albion Park, now that doesn't happen until after Shellharbour - the urban development is suffocating. It's starting to feel the same getting to Kiama now... - Recognise that human expectations of continuous never ending population & economic growth within a closed planetary ecosystem is collective madness. - Look to the UK where they build 'villages' integrated with functional farms. Villages are places people want to live and visit. They have shared infrastructure, intentional green spaces, small services, opportunities to buy from farmers & to interact easily within the community. Small roads join villages. They are surrounded by trees and nature such that driving along the main roads you still feel like you're driving in the countryside. - By comparison, look to Gosford, Terrigal, Shellcove, Noosa, Gold Coast where everything that was good about those places is now destroyed. Please don't let Kiama be destroyed by short term focus on \$. People come for the uncluttered coast, rolling green countryside, nature, ease of access. Just some loudest voices 'say' they want more concrete boxes and commercialism doesn't mean that's what we 'need'. -> Reference renowned anthropologist " what people say, what people do and what people say they do are entirely different things". This is why strategic ethnographic research, synthesis & analysis is important and it's also why we need to co-create tangible models & prototypes to explore & 'test' over just talk fests & surveys. Please?	3/18/2024 4:28 PM
78	Need to talk to young people and people with families. There has been too much focus on the	3/18/2024 1:23 PM

Your community, your say

older generation, those who own their own homes and have a vested financial interest in not allowing more homes to be built.

79	By actively engaging with groups/ employing community workers who do engage with the diversity of our residents & by listening to the responses .	3/18/2024 12:04 PM
80	You could actually listen and change policies rather than paying lip service and pretending that the community actually had a voice. Very disheartening watching council make terrible decisions and ignoring community opinions	3/18/2024 10:40 AM
81	By listening and acknowledging the public's concerns instead of the closed door approach	3/18/2024 10:13 AM
82	Be open minded and inclusive, it's too politically lead. Staff must be able to not be influenced	3/18/2024 7:42 AM
83	Bi monthly info and feedback sessions with councillors and admin to discuss potential development/ building maintenance and conservation: heights LEP's tree planting/ weed control/ road maintenance/ cultural programmes	3/17/2024 8:49 PM
84	No	3/17/2024 7:33 PM
85	Have councillors that put their community before themselves.	3/17/2024 7:27 PM
86	I would love it if council just maintained public spaces like they used to! When we first moved here, the playgrounds and lawns/gardens were immaculate. I feel like our rates money is poorly managed.	3/17/2024 6:50 PM
87	Not at the moment.	3/17/2024 2:41 PM
88	I loved going to council meetings and precinct meetings, but as I have hearing aids I find that people don't use microphones and it's a waste of time going	3/17/2024 2:00 PM
89	Local newspaper	3/17/2024 1:36 PM
90	Polls	3/17/2024 1:17 PM
91	Walking and talking.... Get out in the community and speak to residents. Door knock House to house if appropriate, council website is too convoluted and hard to locate feedback areas, so many residents don't bother. Communication at the moment is poor and excuses being made	3/17/2024 12:43 PM
92	Community workshops	3/17/2024 10:18 AM
93	For truly inclusive community engagement in policy development and strategic planning the council must not only recognise but also proactively ensure clear, accessible communication, underpinning their genuine commitment to involving the community at every stage. Kiama Council's Community Engagement Strategy aims to create a movement to harness the collective wisdom of its residents. Expertise within our community could be the key to unlocking a prosperous and inclusive future. But there's a challenge: the complexity of policymaking often leaves many feeling out of the loop. The world of policy development is riddled with technical terms and acronyms, making it daunting for the average person to have their say. This can create a divide, where decisions are made by a few who 'speak the language', potentially leaving behind those affected by these decisions. To bridge this gap, we need to simplify the conversation. Community engagement experts must become translators of complex concepts, making them accessible to all. They should help demystify the process, turning industry speak into everyday language that resonates with the community. By making the dialogue more accessible, we empower every resident to contribute to shaping the policies that will affect their lives. The true success of a policy isn't just in its economic impact but also in how well it's understood and embraced by the community. The development of our community in Kiama should be a communal table, where everyone is invited to sit, understand, and shape the future of their home. It's about creating a legacy of prosperity and well-being for future generations. Let's ensure that the wisdom within our community isn't lost in translation but is instead used to fuel growth and innovation across all sectors.	3/17/2024 9:33 AM
94	Show us your reflection on the surveys, polls and consultation. Asking for input and actually using it !	3/16/2024 1:57 PM
95	Provide more material to residents on matters of importance affecting the whole community such as big developments	3/16/2024 12:57 PM
96	Attending various groups like CWA or P&F meetings	3/16/2024 8:23 AM

Your community, your say

97	Through different organisations	3/16/2024 7:29 AM
98	No	3/15/2024 7:36 PM
99	Communication	3/15/2024 5:58 PM
100	Hold monthly information session at various venues eg. Blue Haven Terralongs, Council managed community Centres and Halls. This obviously would depend on staff availability. I am aware of time restrictions in relation to staff numbers and work loads.	3/15/2024 5:53 PM
101	Leave the successful services alone.	3/15/2024 3:53 PM
102	Engage with youth within the LGA.	3/15/2024 3:44 PM
103	Random online email polls	3/15/2024 3:40 PM
104	no	3/15/2024 3:08 PM
105	Have face-to-face question and answer times with the public at a hall or Library, for example. This would allow the public to hear updates on council matters such as financial position, etc	3/15/2024 3:02 PM
106	N/a	3/15/2024 2:33 PM
107	Surveys and attending local community groups or surveys at regularly visited local facilities	3/15/2024 2:31 PM
108	Not really	3/15/2024 1:50 PM
109	Be open with information especially about developments	3/15/2024 11:41 AM
110	Throw meetings like you did last year, providing access to different council employees managing different council services. Offer one-on-one conversations with these employees.	3/15/2024 11:16 AM
111	Transparency in car and fringe tax expenditures that council workers have as part of their employment. How is this showing good value for money in use of rate expenditure.	3/15/2024 10:49 AM
112	Visit council areas in person more frequently to discuss community concerns like frequency of mowing in our high tourist season, general road maintenance techniques etc etc	3/15/2024 10:36 AM
113	It would be nice to know easily how councillors vote on issues so residents can more effectively vote in elections.	3/15/2024 10:10 AM
114	No	3/15/2024 10:06 AM
115	Encourage public opinion	3/15/2024 8:21 AM
116	Listen to the range of voices already being expressed	3/15/2024 6:51 AM
117	Actually fully inform community about what is going on.	3/14/2024 11:12 PM
118	No	3/14/2024 10:02 PM
119	listen to feedback from the community and don't immediately dismiss it.	3/14/2024 8:45 PM
120	Perhaps councilors could have regular meet and greet in places like Hindmarsh Park and surf beach	3/14/2024 8:14 PM
121	hold local discussion groups with residents directly affected by significant developments in their immediate location; e.g development at 4-6 Elanora Road, Kiama Heights. There were many submissions but most of our concerns were ignored. Councillors & staff need to visit these locations & speak directly with residents to really understand the issues and their impact.	3/14/2024 7:34 PM
122	Listen. Don't engage and get peoples views unless you're prepared to listen and take notice of what people say.	3/14/2024 5:13 PM
123	surveys and popup workshops	3/14/2024 5:06 PM
124	No	3/14/2024 4:35 PM
125	Engage with the existing community groups and work with them. Have a Council representative attend community meetings so that questions can be asked. I am involved in three community groups and the level of Council communication is somewhat to be desired. If	3/14/2024 3:33 PM

Your community, your say

Council or their representative is sent an email regarding an issue, I would expect to get an answer at some stage however, this is clearly not happening. At least answer the email/letter.

126	Go to (physically) groups in the community using their existing channels, such as, attend sporting matches/clubs, schools, youth groups. Work with Indigenous leaders in the community. Reach out to other gatherings of community that are available.	3/14/2024 3:25 PM
127	Support and include precinct members. They are old but have time.	3/14/2024 2:33 PM
128	Engagement is one thing listening is another. Kiama Council is always on the back foot, defending poor processes and outcomes. Genuine responsiveness to the community is totally lacking, the demoting of the precincts is evidence of this attitude. Any Council who wanted to listen to the community would strengthen the precinct system and stop treating them as the enemy. This survey will most likely be treated the same way, as a tick box exercise.	3/14/2024 12:18 PM
129	Not depending on forums which aren't accessible to most of the kiama population. It is predominantly people with plenty of spare time that can attend these events (both online and in person).	3/14/2024 10:47 AM
130	Public forums	3/14/2024 10:07 AM
131	EOI to be on a smaller committee of decision makers. The EOI should seek experienced people in the diverse field and those with diverse values on economy, growth etc.	3/14/2024 9:53 AM
132	Transparency	3/14/2024 9:21 AM
133	Meet community where they are by linking in to existing groups e.g. schools, rainbow choir etc.	3/14/2024 7:45 AM
134	Instead of basically dismantling precincts, utilise them more effectively	3/13/2024 10:59 PM
135	Council officers front public forums	3/13/2024 10:40 PM
136	Treat everyone as equal no matter what and employ locals rather outside of local area such as getting someone from outside LGA is wrong because they don't know our LGA area very well.	3/13/2024 10:08 PM
137	Will be difficult to find 100 people with Kiama's interest at heart and not their person agenda	3/13/2024 10:05 PM
138	Telling the truth would be a good start.	3/13/2024 9:45 PM
139	Online forums such as Facebook re Community page where you will receive feedback from the community at large. It is accessible, easy and not time consuming for most people to have input into a topic of discussion.	3/13/2024 9:35 PM
140	Speak to already established groups within the community. ie- Men's shed, rainbow choir, playgroup at Anglican Church, groups at head space etc	3/13/2024 9:19 PM
141	No	3/13/2024 8:01 PM
142	Be accessible and transparent. No more of this behind closed doors crap.	3/13/2024 7:52 PM
143	All needs to be anchored in the IAP2 spectrum pillars. The recent major event consultation as an example, I don't think Council effectively upheld these IAP2 pillars. In that, it didn't define which engagement type the community was being asked to participate (inform, consult, collaborate, etc). This is really important, as it helps you define to those you're engaging what is and what isn't up for negotiation. That's so critical. Consultation also doesn't end when we click 'submit survey'. Good IAP2 practice would have had you take our contact details and follow up explaining what was considered and how the feedback helped shape the police. There is always a 'promise' after any consultation as per the IAP2 pillars, and Council needs to deliver on that. For the most part, the 100 group might have positive impact. But you must deliver on the recommendations above. And to derisk consultations being a generalist exercise, you need to complement any 'large group' with targeting subject matter experts. With any future arts or performance space for example, you need to engage touring companies and theatre companies and events producers. That will guide you far better than some well-intended local with time on their hands. And also, you must consult deeply with all community even if you go ahead with this large group. They're still different stakeholder groups (the 100 and the wider community), and all stakeholder groups have a right to engage.	3/13/2024 7:47 PM
144	You'll need to make sure all levels of staff are informed and on board to see any meaningful change and you'll need to meet people on the ground in their environments, not put them in a	3/13/2024 7:37 PM

Your community, your say

meeting room. Get out of the office and come and engage with people on the issues and in the places that matter

145	The reference group sounds like a good start	3/13/2024 7:36 PM
146	Answer emails respond to phone calls	3/13/2024 4:50 PM
147	No	3/13/2024 4:11 PM
148	To actually act on the outcomes of these community sessions where there is an obvious direction regarding Council decisions, such as the 6 story height limits which the community does not support.	3/13/2024 3:49 PM
149	Precinct meetings were good when Councillors and Council employees engaged with them. It didn't happen enough. Councillors avoid listening to residents and employees are even worse.	3/13/2024 3:28 PM
150	High school presentations. Attending precinct & association meetings. Online surveys promoted via The Bugle.	3/13/2024 3:24 PM
151	Have online meetings with community groups interested in participating in being consultants in different areas of municipality eg Minnamurra Gerringong Jamberoo Kiama Downs and Kiama central and rural community. diffetent area have different agenda	3/13/2024 2:44 PM
152	Listen to what people are saying. For example no one wants 6 story buildings in a quaint village	3/13/2024 2:43 PM
153	Listen to people, for once	3/13/2024 2:20 PM
154	Councils comittment to build relationships, fostering trust and actively listening to the diverse voices.	3/13/2024 2:02 PM
155	Councillors do engage well with the community, however, even when council passes a motion unanimously for certain action to be taken IT DOES NOT HAPPEN. Why? It seems senior council staff are running their own agendas.	3/13/2024 1:54 PM
156	no	3/13/2024 1:53 PM
157	Definitely meetings should occur at different times to allow flexibility and attract the most people	3/13/2024 1:53 PM
158	Everyone has an opinion, and some people many. We must ensure that elected Councilors consult with the community before decisions, and that council uses proper consultation on issues, not just lip service.	3/13/2024 1:50 PM
159	No	3/13/2024 1:43 PM
160	engage early and on various platforms actively seek engagement	3/13/2024 1:34 PM
161	TEST	3/13/2024 9:30 AM

Q11 Council is responsible to undertake planning and development consistent with the Environmental Planning and Assessment Act 1979 (the Act). How would you like to be informed about for planning and development matters?

Answered: 173 Skipped: 69

#	RESPONSES	DATE
1	By providing information to precincts.	4/1/2024 1:45 AM
2	Those affected should be informed in writing by mail, not just neighbouring properties. Information should go out more than 14 days before close of submissions, given it takes 7 days for mail delivery.	3/31/2024 11:32 AM
3	Public forums	3/30/2024 5:20 PM
4	Press-releases through radio, TV and direct mail.	3/29/2024 9:45 AM
5	Via previously tagged options.	3/28/2024 5:16 PM
6	Existing DA notification & website for major projects.	3/28/2024 4:46 PM
7	Open briefing to Councillors made available to the public again. Updates via email. More announcements of changes.	3/28/2024 4:34 PM
8	Individual Email or to SP Precinct email	3/28/2024 3:56 PM
9	Depends on the size and significance of the issue. For big developments, a short public briefing on what is proposed (by the proponent if a for-profit proponent) possibly Council's preliminary view etc, followed by an opportunity to seek further details and provide feedback. For smaller ones eg a single dwelling or a shop etc a brief, plain English explanation of what is proposed.	3/28/2024 3:50 PM
10	Major issues to go to the local precinct group for distribution to their members. More matters on the "Your say" section of the council website.	3/28/2024 3:50 PM
11	Lamen terms. Very challenging but mak reading digestable	3/28/2024 3:05 PM
12	Email	3/28/2024 1:30 PM
13	Given the challenges we face, these Acts need urgent review and are no longer fit for purpose.	3/28/2024 1:00 PM
14	Through the app that I have previously mentioned.	3/28/2024 9:26 AM
15	Text message about proposed major developments in our town particularly the dates at which council propose to discuss matters at council meeting. Perhaps with a link to further reading on the specific development.	3/28/2024 7:07 AM
16	Precinct meeting	3/27/2024 10:27 PM
17	Newsletter	3/27/2024 11:55 AM
18	Town hall meetings. Where people are allowed to ask questions face to face.	3/27/2024 11:23 AM
19	All and any digital communication methods. The Bugle is also a good resource.	3/27/2024 9:29 AM
20	With information in via mail	3/26/2024 7:48 PM
21	Email	3/26/2024 7:48 PM
22	N/A	3/26/2024 7:40 PM
23	The bugle does a good job of informing people. Letters to effected residences is also necessary.	3/26/2024 9:03 AM

Your community, your say

24	via Kimunico, local paper, letterbox drop	3/26/2024 7:17 AM
25	On the DA tracker and on the Kiama Council website	3/25/2024 6:50 PM
26	PLease recognise the difference between a valid concern and a small minded whinge	3/25/2024 3:20 PM
27	As at present	3/25/2024 3:15 PM
28	Full page local paper	3/25/2024 2:37 PM
29	Regular emails/enewsletter	3/25/2024 12:25 PM
30	email re DAs/Planning issues in Gerringong/Gerroa	3/25/2024 11:21 AM
31	same as above	3/25/2024 10:44 AM
32	Local paper, council website, email.	3/24/2024 3:10 PM
33	Kumunico	3/24/2024 2:54 PM
34	Email	3/23/2024 6:58 PM
35	Email or mail or letter box drop	3/23/2024 5:24 PM
36	personal email updates	3/23/2024 4:33 PM
37	Facebook directing to surveys/information. Letters were directly affected.	3/23/2024 3:37 PM
38	The Bugle	3/23/2024 1:43 PM
39	Email, facebook.	3/23/2024 1:23 PM
40	The usual outlets however being informed and being able to do anything about it is a different matter,.	3/23/2024 12:48 PM
41	Via facebook	3/23/2024 12:00 PM
42	Bugle facebook	3/23/2024 9:35 AM
43	News papers, social media	3/22/2024 7:34 PM
44	Local paper and email	3/22/2024 1:52 PM
45	By notifications on your website	3/22/2024 11:57 AM
46	This should be a state government responsibility and not a council responsibility. Council has not shown itself being able to make independent planning decisions.	3/22/2024 11:39 AM
47	letter in the mailbox	3/22/2024 9:54 AM
48	website	3/22/2024 9:19 AM
49	Through the usual communications employed by Council	3/21/2024 9:27 PM
50	Yes	3/21/2024 9:09 PM
51	Facebook	3/21/2024 5:15 PM
52	Email	3/21/2024 1:31 PM
53	Council Facebook pages e-news	3/21/2024 11:21 AM
54	Create a new special section of the Council website, updated daily, that list ALL planning and development policies and issues that Council is considering plus, in addition to the DA Tracker, the DAs received each day under the LGA areas for which they are proposed (eg. Central Kiama, North Kiama, Jamberoo, etc), such listings to be maintained for a period of a fortnight before being erased and continuing to appear in DA Tracker.	3/21/2024 9:46 AM
55	DA alerts for local DAs; fully transparent and timely drafts on public exhibition.	3/21/2024 9:26 AM
56	Letter/ email, fb	3/20/2024 9:49 PM
57	Newsletter updates via post	3/20/2024 9:22 PM
58	A regular emailed newsletter with updates on all current council projects.	3/20/2024 9:21 PM

Your community, your say

59	Direct email to my inbox	3/20/2024 8:56 PM
60	Email, social media, with rates notice	3/20/2024 8:25 PM
61	Letters and notifications to residents prior to it being published in newspapers	3/20/2024 8:22 PM
62	Email with links	3/20/2024 8:12 PM
63	It's hard for anything to cut through the volume of information we get on all kinds of things. To a certain extent I think a lot of this just relies on word of mouth	3/20/2024 7:57 PM
64	Presently KMC kills me with how they act. Councillors out of their depth and planning and environment have no idea what real life is	3/20/2024 6:12 PM
65	Email	3/20/2024 6:04 PM
66	Facebook	3/20/2024 2:52 PM
67	Yes	3/20/2024 1:34 PM
68	Email, Council website, Kimunico etc.	3/20/2024 12:27 PM
69	by mail	3/20/2024 11:16 AM
70	Mail	3/20/2024 11:15 AM
71	Emails, news, facebook, etc	3/20/2024 11:13 AM
72	Letter drop and the bugle should have a section for council	3/20/2024 7:41 AM
73	Inform by letter and then actively make staff available to discuss issues that arise.	3/19/2024 4:55 PM
74	Email	3/19/2024 3:28 PM
75	email	3/19/2024 2:42 PM
76	It would be pragmatic having a one stop shop on council website. This would enable planning to be viewed. Engagement activity times could be posted alongside for community (and or affected parties).	3/19/2024 2:09 PM
77	Eletter	3/19/2024 9:47 AM
78	better more timely information, see above, progress reports not just final decisions when it is too late to submit our opinion	3/19/2024 8:24 AM
79	Website	3/18/2024 10:18 PM
80	By email	3/18/2024 5:02 PM
81	As previously mentioned, rather than written & spoken, please start requiring submissions as prototypes/ models created within the context of current state town and a co-designed future state town. Using an Impact/ Difficulty matrix approach to assessing planning against the EPA Act, the EPA elements can be one of the consideration factors. There should be an interactive display space in the Council, Library or other Community space with the aforesaid models with opportunities for feedback. Consider using a feedback approach such as Rose, Thorn, Bud where Roses are positives/ things people like, Thorns are negatives/ problems/ constraints/ dislikes and Buds are things with potential/ wishes/ suggestions. Use different colour post-it's or similar for Roses, Thorns and Buds. Include EPA along with other community and specialist inputs. Could have an online version too (online collaboration tools such as Mural & Miro) make this much easier. Affinity Cluster all the inputs by meaning (be colourblind so you can visually see the tensions). Derive insights. Make the clusters transparently available so everyone can see the inputs, see the tensions & patterns and see traceability from those to decisions. As an aside, surely the EPA Act is now wayyyyyy too old at 1979!!! We know better now, so it's beyond time to do better.	3/18/2024 4:28 PM
82	email and online notices	3/18/2024 1:23 PM
83	There is a process that you must adhere to- and communicating intentions or concepts for change is multifaceted: part of which is having staff that are proud of their roles / feel they have scope to do their jobs properly & professionally with & for the community they work with. It's a skill	3/18/2024 12:04 PM

Your community, your say

84	Email, letterbox drop	3/18/2024 10:40 AM
85	Internet, email, mail there are multiple ways to communicate and engage with the public. You just need to use them	3/18/2024 10:13 AM
86	All forms possible	3/18/2024 7:42 AM
87	With as much notice as possible- the Bugle is excellent for circulating information and beginning the conversation	3/17/2024 8:49 PM
88	E-mails with notices	3/17/2024 7:33 PM
89	Have some meetings in Jamberoo	3/17/2024 7:27 PM
90	Email	3/17/2024 6:50 PM
91	Would like receive regular updates. Would like to understand how the NSW state government influences council decisions.	3/17/2024 3:52 PM
92	emails, letterbox drop or local newspaper	3/17/2024 3:02 PM
93	With the rates notice	3/17/2024 2:41 PM
94	Emails	3/17/2024 2:00 PM
95	Newspaper	3/17/2024 1:36 PM
96	Website	3/17/2024 1:17 PM
97	Put it online - not "it's on display at council office for comment". Who has time to attend council during office hours.	3/17/2024 12:43 PM
98	As for all engagement / communication	3/17/2024 10:18 AM
99	Regular updates directly to your inbox, providing detailed information and links to further resources.	3/17/2024 9:33 AM
100	Post on fb	3/16/2024 1:57 PM
101	Letter drops to affected residents	3/16/2024 12:57 PM
102	Email	3/16/2024 12:05 PM
103	Mailbox drop	3/16/2024 8:23 AM
104	Email, online information, council Facebook page	3/15/2024 7:36 PM
105	Email	3/15/2024 5:58 PM
106	Notification by email.	3/15/2024 5:53 PM
107	Monthly letter emailed	3/15/2024 4:29 PM
108	The Bugle	3/15/2024 3:53 PM
109	Letters coming to residence	3/15/2024 3:44 PM
110	Email	3/15/2024 3:40 PM
111	council website	3/15/2024 3:08 PM
112	Letterbox drop	3/15/2024 3:02 PM
113	E- Newsletter or brochures.	3/15/2024 2:33 PM
114	Online through Bugle or via email	3/15/2024 2:31 PM
115	Letterbox drop	3/15/2024 1:50 PM
116	Facebook and emails	3/15/2024 11:41 AM
117	Usual way is OK.	3/15/2024 11:16 AM
118	In a timely manner, allowing people to have input in timely manner.	3/15/2024 10:49 AM

Your community, your say

119	Council website is fine	3/15/2024 10:36 AM
120	As listed above	3/15/2024 10:10 AM
121	As above	3/15/2024 10:06 AM
122	Email and newspaper	3/15/2024 8:21 AM
123	Through the various area planning precinct group meetings, on-line	3/15/2024 6:51 AM
124	At this stage I think the community would take anything. The council's communication has been disappointing.	3/14/2024 11:12 PM
125	Meetings	3/14/2024 10:02 PM
126	Via email or mail in a timely manner to allow feedback.	3/14/2024 8:45 PM
127	I am happy with the info on the website and the Bugle	3/14/2024 8:14 PM
128	Being informed is only part of the equation. Having our concerns listened to and properly evaluated is the part that is poorly done.	3/14/2024 7:34 PM
129	There used to be an advertisement in the local paper. Please go back to this.	3/14/2024 5:13 PM
130	website	3/14/2024 5:06 PM
131	Council Facebook page, Council communications in Bugle, email	3/14/2024 4:35 PM
132	I think the existing notifications for proposed Development Applications are sufficient for nearby property owners however where there are developments that may impact a town, village or large numbers of people, then I think Council should be taking it to the community, holding information sessions to allow the public to put their questions directly to Council.	3/14/2024 3:33 PM
133	Basic information on social media and website	3/14/2024 3:25 PM
134	Precinct people are doing a good job atm. Support and include them.	3/14/2024 2:33 PM
135	Through emails to precincts and community groups and advertising	3/14/2024 12:18 PM
136	Council website	3/14/2024 10:47 AM
137	E-mails council website	3/14/2024 10:07 AM
138	Absolutely.	3/14/2024 9:53 AM
139	Media reports	3/14/2024 9:21 AM
140	newsletter with a survey to provide input	3/14/2024 7:45 AM
141	By letter	3/14/2024 2:03 AM
142	Through South Precinct; Kimunico	3/13/2024 10:59 PM
143	Planning is broken, bureaucratic and pedantic about irrelevances. They do not consider pragmatic solutions and refuse to be consultative.	3/13/2024 10:50 PM
144	Yes	3/13/2024 10:40 PM
145	No more 6 storey towers and it's not on!!!! Just two storey at the most in Kiama LGA area. Don't want another Gold Coast style here! No more housing development on farm land other wise green smace will be gone forever too quickly.	3/13/2024 10:08 PM
146	Council's web-site	3/13/2024 10:05 PM
147	Clearly and truthfully. No BS or omittance to suit agendas.	3/13/2024 9:45 PM
148	Yes and it would have been considerate if Council had of make these changes and taken on feedback & recent submissions as well as the many comments posted on social media on the current DCP. Kiama has now been sold out by council and the decisions it has made regarding it recent changes to the LEP in the town centre for the worse.	3/13/2024 9:35 PM
149	Social media	3/13/2024 9:30 PM
150	I don't know. If jo blow is putting a pool in their own backyard or building a shed in their own	3/13/2024 9:19 PM

Your community, your say

back yard I don't really need to know that. But if 100's of units are going into Kiama's town centre and it doesn't have adequate parking or if traffic congestion isn't going to be addressed I want to know that! Because that's the stuff that impacts standards of living

151	Email	3/13/2024 9:02 PM
152	Council web page. Local paper	3/13/2024 8:01 PM
153	Honestly.	3/13/2024 7:52 PM
154	Yes	3/13/2024 7:47 PM
155	Online	3/13/2024 7:37 PM
156	Public notices, letters to those immediately effected	3/13/2024 7:36 PM
157	Email or calls	3/13/2024 4:50 PM
158	Local paper is good. Also direct email should also be possible	3/13/2024 4:11 PM
159	Before these decisions are voted on by Councillors inform the community of its intent and then depending on those outcomes make the decision to develop a EP&A A as required.	3/13/2024 3:49 PM
160	What? English please.	3/13/2024 3:28 PM
161	Emails, articles in The Bugle, community facebook pages.	3/13/2024 3:24 PM
162	Via email or via local newspaper	3/13/2024 2:44 PM
163	By letter	3/13/2024 2:43 PM
164	Planning and development? What is that? Where you tell people they can't have a carport on their own property after they have paid the \$2300 for the application? Is it where you restrict the cutting down of trees, which are literal weeds and invasive species? Is it all those things which I constantly hear about? Or is it what Warren Steel decides one of his dodgy subsidiaries should be allowed to do?	3/13/2024 2:20 PM
165	Council Website and maybe newsletters if appropriate via email	3/13/2024 2:02 PM
166	By email, such as with planning alerts. However it seems private certifiers are not required to do this.	3/13/2024 1:54 PM
167	emails	3/13/2024 1:53 PM
168	The need for ample to time to consider plans and DA applications. As an example it's great there's an extension for the Akuna St development but over Easter that should be considered as holidays etc. So in reality not as long extension.	3/13/2024 1:53 PM
169	Keep the web site up to date, and send notice of changes.	3/13/2024 1:50 PM
170	Online	3/13/2024 1:43 PM
171	Kumunico	3/13/2024 1:42 PM
172	website updates	3/13/2024 1:34 PM
173	TEST	3/13/2024 9:30 AM

Q12 What else would you like to tell us?

Answered: 140 Skipped: 102

#	RESPONSES	DATE
1	We are very disappointed with the calibre of the senior Council staff. Major mistakes have been made by the current staff. Many appear disconnected, disinterested, ill-informed, not up to their roles as officers working for the community. They do not care about Kiama's history and heritage. Things have gone down hill rapidly since Petschler and Forsyth have left.	3/31/2024 11:32 AM
2	Keep politics out of council and focus on rates, roads and rubbish, and not overlooking, infrastructure and development.	3/29/2024 9:45 AM
3	NO TRAFFIC LIGHTS.	3/28/2024 5:16 PM
4	You can't force all residents to take an interest but you should listen to those that do take the time to contact Council and/or participate in local associations	3/28/2024 4:46 PM
5	The relationship between the existing community groups around the area needs to be clearly defined within the 'Community Engagement Strategy'. Shoalhaven Councils model of Community Consultative Bodies (CCB's) is a good example. The 'Community Engagement Strategy' and the 'Community Participation Plan' but should be kept separate to avoid confusion.	3/28/2024 4:34 PM
6	I am relatively new to Kiama but can see the communities disengagement and lack of faith in councillors - why?	3/28/2024 4:02 PM
7	Responding to sensible Community issues in a timely manner would be much appreciated	3/28/2024 3:56 PM
8	A lot of things go very well with Council, but it gets drowned out with the negative and I suspect make it hard for Councilors or staff to hear about real problems. I think this could be overcome with some of the solutions identified above. But also a repeat of the early "listening" tours that the CEO and some Councilors still do, that can offer the opportunity to showcase the good, and build positive relationships, rather than, sadly as at present, relationships are characterized by sneering and cynicism. I also think there may be an opportunity for council to develop a volunteer workforce to communicate with and engage the community, there are a lot of recently retired people with great skills in this LGA	3/28/2024 3:50 PM
9	I would like Council to inform the community about submission opportunities for regional and state initiatives, particularly when they are going to have a significant impact on the Kiama LGA but are not initiatives of Kiama Council.	3/28/2024 3:50 PM
10	It is essential that council looks at the parking problem in Kiama. It is getting worse every week. locals trying to get places to park for appointment always having problems anywhere in kiama. We have an aged population, we need this issue addressed. This is a huge concern to many people particularly elderly and anyone with disability. Kiama is loved to bits by tourists and locals, just can't get a park anywhere near the medical practises etc. Many of us can't walk very far and if they can the footpaths are shocking. Where the tiles have lifted this is a danger. PLease look at this issue - it is important.	3/28/2024 3:01 PM
11	It's important to develop more affordable housing with good infrastructure around Kiama without destroying more farmland and our beautiful greenhills. Medium density in town boundary not more huge empty palaces on the headlands or characterless sprawl that is poorly planned with little environmental consideration or sustainability	3/28/2024 1:30 PM
12	Thanks for the opportunity. I hope we can adopt new methods and become leaders in this area.	3/28/2024 1:00 PM
13	There are many people in the community that say they have engaged with council but they don't listen. I don't think the issue is that council doesn't listen or engage with community, I just feel that council somehow need to cut through the noise and get better at effectively communicating outcomes across all channels. For example, with this survey.'We've listened to you and this is what you say you want...'	3/28/2024 9:26 AM
14	I oppose the sale of Blue Haven.	3/28/2024 7:07 AM

Your community, your say

15	Precinct meeting are important and should continue to be supported by Council	3/27/2024 10:27 PM
16	Kiama region is very special and beautiful spot. We appreciate all council has done so far to preserve it.	3/27/2024 11:55 AM
17	Stop lying. Stop rude councillors in your meetings. Especially those arrogant men.	3/27/2024 11:23 AM
18	Use local 8ntwrest groups more effectively to engage with your constituents eg: the Kiama Business Chamber	3/27/2024 9:29 AM
19	A greater focus and commitment on delivering to Holiday Parks. Overall poor upkeep and inconsistent continuity is keeping visitors away (New & Historical)	3/26/2024 9:00 PM
20	- we need some discussions on how to improve the local Jamberoo playground with the growing community we need a larger playground for all ages - the local pool needs a better cleaning system to keep Up with the growing community and increase in bodies in the pool. - a off- lease dog area. - bike track into town	3/26/2024 7:48 PM
21	Love open ended feedback options like this. Keep that coming. People feel like they have freedom to express and that they are heard. Polls and multiple choice option surveys can only go so far. Yes, the data is easier to quantify and report on but true consultation and listening to the people shouldn't be of the tick a box variety. Let people have a say. You might open up to some creative solutions and perspectives that have not been considered.	3/26/2024 7:48 PM
22	It's time to shed any pretentious attitudes and warmly welcome other communities and small businesses into the fold. Diversity and inclusiveness are not just buzzwords; they are the backbone of a vibrant, thriving community. By opening our arms to new ideas, people, and businesses from beyond our immediate locale, we not only enrich our own lives but also strengthen the economic and social fabric of our area. Let's celebrate and embrace diversity, fostering an environment where everyone feels valued and has the opportunity to contribute. This approach will not only enhance the community's dynamism but also ensure its resilience and growth for years to come.	3/26/2024 7:40 PM
23	Trying to engage through staff at your Kiama office is pointless as the system there appears to be designed to avoid rate payers talking directly to staff. On the odd chance that one can actually speak to the person one needs to, staff are unfriendly, unhelpful and often rude. I see engagement with Kiama council as a waste of time. Indirect contact such as letters etc will most likely just end up in the bin and be disregarded. Kiama council is easily the least helpful and most wasteful council that I've had to deal with.	3/26/2024 9:03 AM
24	Thank you for this opportunity to engage with council, we really appreciate it. Keep it up!	3/25/2024 6:50 PM
25	Please let Fillmores be the magic place it is	3/25/2024 3:20 PM
26	I came to this survey as a link re Growth & Housing Strategy - will there be a specific survey re this - a crucial matter for Council	3/25/2024 11:21 AM
27	There's not a lot for younger people aged 8-18. Hard for kids once they move off the playgrounds. Feels like everywhere is "not for them"	3/25/2024 10:44 AM
28	To meaningfully engage with the community the council and councillors need to be transparent with information and be trusted and seen to be listening to the community. Where community consultation is sought, the results of the input should be measurable and reportable so that the community can see how and why decisions are made.	3/24/2024 3:10 PM
29	X	3/24/2024 2:54 PM
30	I find it incredible that council is looking for more development when they cancelled all capital works last year and have done nothing in relation to the flood action plan from 2021. Clear the backlog before you create another Bluehaven!	3/23/2024 6:58 PM
31	Need 2nd green bin and council kerbside miscellaneous items collection like other councils do	3/23/2024 5:24 PM
32	-	3/23/2024 3:37 PM
33	Amalgamation with Shoalhaven council a missed opportunity for a more diverse community; address affordable housing. In my neighbourhood 1 in 4 homes may have permanent residents. The rest are holiday let. While negative gearing is a federal matter, people who might want to live in a community and add to the community are shut out while housing has now	3/23/2024 1:43 PM

Your community, your say

become a wealth building exercise rather than a basic right. Not much cultural /socio economic diversity.

34	In Gerringong and Gerroa we have been inundated with Short term rentals. We are desperate to have this come under better control. 7 bedroom and 7 bathroom builds really are businesses and should not be impacting permanent residents. Temp accomodation for groups of 10 or more has huge implications on locals. The issue needs to be addressed ASAP. Please.	3/23/2024 1:23 PM
35	Angry Government and developers taking over Councils.	3/23/2024 12:48 PM
36	Support your community support tourism support STRA . Tourism is what keeps this town alive and placing unreasonable rules to STRA is non viable to the town. Don't listen to 49 precinct members actually listen to the 450 STRA owners . Invite them to a forum and only STRA no outsiders and hear the real complaints	3/22/2024 7:34 PM
37	Council should be more open about what they are agreeing to on behalf of the Kiama community, there should not be secretive agreements without the community being involved eg Boniara	3/22/2024 1:52 PM
38	You need to be genuine in your community engagement and listen, don't just tick a box that you have engaged.	3/22/2024 11:57 AM
39	Concentrate on maintaining parks, gardens and recreational areas, garbage, recycling and waste disposal, local roads and infrastructure. Social services is not a responsibility of council.	3/22/2024 11:39 AM
40	Something needs to be done about the preschool.	3/22/2024 9:19 AM
41	Nil	3/21/2024 9:27 PM
42	No	3/21/2024 5:15 PM
43	Keep rate payers informed on projects that have been funded eg Jamberoo bike track has not had an update. JVRRA where advised over a year ago it was planned and funded for 2023/24 financial year	3/21/2024 11:21 AM
44	Council needs to be much more open and far less secretive but you need enlightened, unafraid mayors and councillors - and CEOs - to make that happen. That won't happen at the moment when all we have is about four female councillors who have the required mettle and commonsense and only one who is truly working for the community.	3/21/2024 9:46 AM
45	Proactive community input while draft strategies are being developed is essential - not just giving us the opportunity to react.	3/21/2024 9:26 AM
46	I know there are many large issues that our council faces but I think a start would be making sure our town is well kept and tidy. This summer was the worst it has looked, grass overgrown everywhere, residents mowing, the path between the boneyard and Bombo not only is hideous but dangerous. The Bombo staircase debacle is just embarrassing. We are a coastal tourist town, we need to always be looking our best! Local businesses are shutting down due to lack of money coming in, let's make our town as beautiful and welcoming as possible!	3/20/2024 9:49 PM
47	Working full time and with an active family I find it difficult to get to consultative events during and after hours. I would like to receive direct communication via email rather than via socials or newsletters.	3/20/2024 8:56 PM
48	More genuine community consultation is required and the council need to keep in mind the historical look of the town in decision making and listen to the community needs first over developers.	3/20/2024 8:22 PM
49	Really like the idea of the 100 as long as it's a true representation. Also important to reach out to the youth	3/20/2024 8:12 PM
50	KMC are public servants. Start serving. Help get DAs through the system. Because of previous administration no wants work for KMC. Why? Don't take it out on locals	3/20/2024 6:12 PM
51	I think the local parks and green areas are a disgrace. There is obviously too much spending on other areas if you can't cut grass.	3/20/2024 6:04 PM
52	Give us back kerbside rubbish collect, it is too hard to bring to the place, mown your lawn	3/20/2024 2:52 PM
53	Be more informative of what is happening	3/20/2024 1:34 PM

Your community, your say

54	Hopefully this new strategy work for residents in the LGA	3/20/2024 12:27 PM
55	I would like to see more engagement via socials, not just posts but reply to comments or "chat" feature	3/20/2024 11:16 AM
56	Barney street needs a pedestrian walkway I walk my child up Barney street to Kiama public school and if the grass isn't cut we have to walk on the road and avoid cars. She'll be walking on her own soon and that scares me.	3/20/2024 7:41 AM
57	Personal experience of a local unauthorised building works impacting my property , was an insight into lack of information, consultation and open communication by Council officers. Too much talk about being short staffed, too busy etc. That is not the rate payers problem.	3/19/2024 4:55 PM
58	It's good to see leisure centre being reviewed- it's a good facility that needs some some improvements in terms of customer service	3/19/2024 3:28 PM
59	Council engagement strategy should include COMMUNITY..residents, ratepayers, landowners, businesses, visitors (shoppers, tourists), government agencies, local community groups (churches, sporting, charity). Community means everyone is accepted.	3/19/2024 2:09 PM
60	Nil	3/19/2024 9:47 AM
61	council is for the residents not for the councillors, I think a more strategic longer term thinking is required by council. Developers should not be able to rail road planning controls, council should be consistent in dealing with applications. Bring back council town planners who know our local area not certifiers from sydney	3/19/2024 8:24 AM
62	See next question - I have received Kumunico on occasion in the past but not regularly	3/18/2024 5:02 PM
63	Ohhhh, so much! You're welcome to do a research interview or contextual inquiry with me. I'd love to be a co-design participant (or facilitator - good facilitators have to maintain neutrality while facilitating! :)	3/18/2024 4:28 PM
64	I personally feel there is a great disconnect between the needs of the community & the actions of council. I also understand the predicament & financial pressures kmc is in - & can see a series of poor decisions being made . I also understand engaging with a passionate community can be difficult & requires great skill. We all ultimately want what is best for our community & our future.	3/18/2024 12:04 PM
65	It doesn't matter, you do whatever you want regardless Oh and your social media is dreadful. Anyhow, we know you only reach out to the community because you have to	3/18/2024 10:40 AM
66	You need to increase transparency	3/18/2024 10:13 AM
67	Time for change, we need change, it's not working, we have a younger generation to consider, not just wealthy retirees	3/18/2024 7:42 AM
68	The grants officer could brief us on current and future applications. Kiama historical society could be more included in potential use of buildings. Arts Centre could be canvassed- adaptive options given current budgetary constraints	3/17/2024 8:49 PM
69	Nothing	3/17/2024 7:33 PM
70	There are many responsible dog owners in Jamberoo and it is absolutely ridiculous that we have no off leash dog area and that it is taking years to get one.	3/17/2024 7:27 PM
71	Please spend our rates money wisely! Having 4 employees at the tip Today at Bulky Waste drop off and only one doing anything is just a complete waste of ratepayer money!	3/17/2024 6:50 PM
72	Nothing	3/17/2024 2:00 PM
73	Nothing	3/17/2024 1:36 PM
74	Close parts of Terralong and Manning St to cars. Better access to Hindmarsh park	3/17/2024 1:17 PM
75	Be transparent and start utilising risk management to prioritise activity rather than giving the old excuse - no money for that.	3/17/2024 12:43 PM
76	Community engagement is an ongoing process not a one off thing on specific issues. If council engage regularly and consistently they will gain a better understanding of their community.	3/17/2024 10:18 AM

Your community, your say

77	Here are my suggestions to foster a more informed, engaged, and collaborative relationship between the council and its community, laying the groundwork for sustainable development decisions. • Promote Transparency: Advocate for the release of detailed data on housing targets, development approvals, and completions, making this information readily available and understandable to the public. • Enhance Communication: Request the council to proactively communicate changes in planning and development, including potential impacts on the community, through various accessible channels. • Foster Engagement: Suggest the council organize regular forums or workshops that demystify planning processes, allowing for genuine community input and dialogue. • Public Records Accessibility: Urge the creation of a publically accessible database or dashboard showing real-time progress on housing targets and land use changes. • Address Planning Authority Shifts: Highlight the need for local voices in planning decisions, despite the shift towards state-mandated housing supplies. • Clarify Density Changes: Call for clear explanations and community consultations on any proposed density changes under the Housing SEPP and their implications. • Bridge Communication Gaps: Recommend the council undertake initiatives to bridge the gap between planning policies and community understanding, ensuring everyone is informed and can participate meaningfully.	3/17/2024 9:33 AM
78	The giant gum trees on the main st of Jamberoo need to be cared for, they look dead and unsafe	3/16/2024 1:57 PM
79	Provide more information on how we can stop overdevelopment of our town	3/16/2024 12:57 PM
80	Nil	3/15/2024 7:36 PM
81	No comment at this time	3/15/2024 5:58 PM
82	Thank you for the opportunity to have my say.	3/15/2024 5:53 PM
83	Selling community land like Bluehaven Bonaira is disgraceful.	3/15/2024 3:53 PM
84	I am concerned about current development proposals as a young person living in Kiama. Our schools are close to capacity, therefore making our school experience stressful as it is. Youth services and opportunities for youth engagement and connection are lacking in a meaningful way, our town is struggling to cope with numbers & congestion as it is. I do not think council is concerned with how the increase in development and the wider pressures this development puts on services and infrastructure, truly effects the residents of Kiama.	3/15/2024 3:44 PM
85	n/a	3/15/2024 3:08 PM
86	Great people doing good things – keep it up, and please Look at maintaining our access way to our beaches better – they are a hazard at the moment in Warri Beach and I worry that the council will be liable for people tripping and falling as they make their way to the beach - our access pathways are in very poor and uneven condition. Also, people are operating holiday houses let's in Warri Beach and treating them like a commercial entity – i.e. Seven bedroom, seven bathroom houses, purposely built for up to 16 people at a time - and they're built under consenting development with no consultation with neighbours and no agreement with neighbours for running a commercial premises, right next door! How is this allowed? Lastly, every winter Warri Beach suffers from very poor air-quality due to A large number of holiday rental internal combustion fires - The orographic position of Warri Beach makes it susceptible to retaining the smoke And this has affected me and my family's well-being every winter. Reminding people of using proper wood - The current policy, for the internal fires places seems to not work on a continually revolving holiday population. A policy prioritising local people's health in the Kiama area is a must for any future policy making.	3/15/2024 3:02 PM
87	N/a	3/15/2024 2:33 PM
88	Feel the current infrastructure is lacking especially with proposed development. Also our parks and green spaces are not being maintained to a high standard fairly across the LGA. Examples are park areas in Gainsborough and entrance to Hillview Circuit.	3/15/2024 2:31 PM
89	Nil	3/15/2024 1:50 PM
90	Not happy with people leaving caravans parked long term in streets that they don't live in	3/15/2024 11:41 AM
91	More communication with residents must be a valuable thing for the community.	3/15/2024 11:16 AM
92	Staffing at council has increased significantly despite financial issues. Please can you explain why services have decreased in the same time frame.	3/15/2024 10:49 AM

Your community, your say

93	Talking with old locals about how the sides of the road used to be maintained with appropriate drainage falls etc; modern council has lost this art; so in heavy rain, water tracks underneath the road and consequently destroys it sooner	3/15/2024 10:36 AM
94	The Akuna street development is two stories too high and should be lowered before a precedent of high overpowering building forms and destroys the essence of the village look and the reason most people choose to live here. Who voted for this!!!!	3/15/2024 10:10 AM
95	Nothing. But I think generally you guys are doing a great job in difficult circumstances	3/15/2024 10:06 AM
96	I am disappointed by the behaviour of Mayor and some councillors at meetings regarding questioning of important matters ie councils financial situation. Looks like a big cover up.	3/15/2024 8:21 AM
97	More prompt responses and actions by council staff on their relevant work responsibilities	3/15/2024 6:51 AM
98	As a Communications expert who has worked with numerous Councils across Australia, NSW State Government Ministers, and Federal Government Ministers, I have never seen a Councils communications level been so poor. It's disgusting. Your Marketing and Communications teams need to be seriously looked at.	3/14/2024 11:12 PM
99	No	3/14/2024 10:02 PM
100	Understanding all the complexities and differing views of the community PLEASE do not let development take away the wonderful village feel of Kiama which is why we all love living here. Please keep some balance and put the community first, not the almighty dollar and not the greed of developers. If we wanted to live in a crowded Gold Coast like atmosphere we would move there. Please also keep our beautiful heritage houses like the Hindmarsh house in Collin's street. Most important.	3/14/2024 8:45 PM
101	N/a	3/14/2024 8:14 PM
102	Elanora Road is the southernmost street in Kiama and the street is a cul de sac. We are the assembly point for part of the Coastal walk and have serious traffic & parking issues. I fully support the walk but it affects our daily lives just leaving & entering our properties. The level of development already approved for our street makes no consideration for this and we are now faced with several years of construction for the major development planned for 4-6 Elanora Road. This development is way beyond an acceptable level for our zoning - it is being advertised as a resort hotel but Council seems unable to put any limitations on it. Once it is built is way too late.	3/14/2024 7:34 PM
103	Council has developed a reputation for not listening to its residents. Council needs to be very clear about what the engagement strategy is and if there is an opportunity to influence the decision.	3/14/2024 5:13 PM
104	What ever developments you choose please include an another large supermarket	3/14/2024 5:06 PM
105	Feel that Council has lost the faith/trust of the community - need to rebuild this	3/14/2024 4:35 PM
106	Please communicate better!	3/14/2024 3:33 PM
107	Thanks for asking how we want to be involved	3/14/2024 3:25 PM
108	I only get the precinct emails but they are tell me much more about Lola matters than council Facebook etc.	3/14/2024 2:33 PM
109	Council needs to take the community with it when making decisions that impact them. Stop hiding behind confidential meetings and listen and respond to community views and values openly and honestly	3/14/2024 12:18 PM
110	When collating all information please listen we need public forums especially about town planning & the type of progress we are losing our towns identity.	3/14/2024 10:07 AM
111	Feedback on what has been decided on from the engagement is necessary, this needs to go back to those you engage with.	3/14/2024 9:53 AM
112	The council is expected to be transparent with the financial mismanagement causing Government intervention obviously it is not	3/14/2024 9:21 AM
113	Jones beach and Kiama Downs shops needs the lawns Mowed more often and the lawn clips taken .away	3/14/2024 2:03 AM

Your community, your say

114	I think the attitude that has been taken by Council towards the precincts is very worrisome	3/13/2024 10:59 PM
115	Too many events & over promotion of town as a tourist destination with inadequate infrastructure CF parking. Should provide ratepayer parking permits and provide restricted areas. Fewer Air BnB days permitted	3/13/2024 10:40 PM
116	Get more local workers in Kiama LGA area to put their jobs first priority then get someone else only if can't find local people. No more tree cutting without council permission! All trees have gone too quickly!!!	3/13/2024 10:08 PM
117	Kiama is going to change dramatically- with increased building heights and multiple new housing zones- the infrastructure needs to come first and well planned	3/13/2024 10:05 PM
118	You need to go into admin. Stop lying. Stop money grabbing to save yourselves and leave our environment alone.	3/13/2024 9:45 PM
119	Councillors and council staff serve the community. Our rates pay their salaries & wages, yet they don't seem to working for or with the community lately. We have all moved here at some stage for a certain reason, a seaside change, small village without all the hustle and bustle, yet now our town centre is being changed to what we all have tried to escape. The charm will e gone. I don't believe anyone is against development in the correct form with supporting infrastructure. Council has really got this Wrong in so many ways! It will be forever know as the councillors who ruined Kiama.	3/13/2024 9:35 PM
120	Watch over development.. eg storage units behind council depot is outrageous	3/13/2024 9:30 PM
121	I really want to believe in Kiama Council but it's really hard to when there's so much going wrong.	3/13/2024 9:19 PM
122	Council needs to start listening to locals. We don't want more development, we need improved infrastructure and more focus on residents NOT tourists. We pay the rates so you need to provide services for us!	3/13/2024 9:02 PM
123	Please! Enough coffee shops. This is a town for residents, not just tourists! Please provide additional shopping opportunities, encourage a Cole's, Aldi. Kiama is not user friendly. Warilla has a simple shopping complex with good facilities and choice, eg Mitchells, Butcher, Woolworths, Aldi,	3/13/2024 8:01 PM
124	Stop hiding behind anonymity. Be available for consultation.	3/13/2024 7:52 PM
125	I've covered it	3/13/2024 7:47 PM
126	The vocal minority seem to dominate decisions made in this town. I want us to plan for the future in a considered way, and not let out of date attitudes stall what could be a great place to live, now and into the future.	3/13/2024 7:36 PM
127	I find Jane Stroud the CEO. And her lack of care or consideration a failure of immense proportions	3/13/2024 4:50 PM
128	There is far too much development going on at the same time. Continual truck movements and road blockages are driving everyone crazy	3/13/2024 4:11 PM
129	Be more transparent with decisions and the reasons for those decisions. Sell all of Blue Haven Aged Care facilities as it is not an area of expertise of Local Government as currently demonstrated.	3/13/2024 3:49 PM
130	We have told you the same thing for years - maintain the seaside village character, prevent ugly overdevelopment.	3/13/2024 3:28 PM
131	Public consultation only works if dominant body eg Council is honest and open about outcomes...eg. reasons, for example, the need for extra development of land outside gazetted boundaries...eg pressure from State Govt?	3/13/2024 2:44 PM
132	Am so dissatisfied with the way our town looks these days. When I first arrived I commented often on how beautifully Kiama was kept. Now parks and walkways are always overgrown and untidy.	3/13/2024 2:43 PM
133	You are regarded as the worst council in NSW. You can't manage funds, constantly stifle any exciting tourism project (not held in Kiama township) by smothering them in red tape, make ridiculous decisions regarding people building or renovating on their own properties, and prop	3/13/2024 2:20 PM

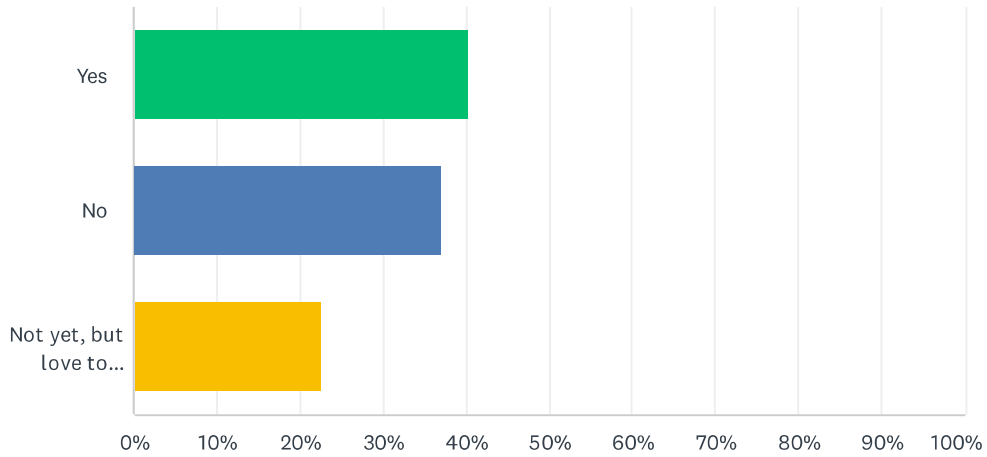
Your community, your say

up corrupt and underhanded people. You are bad and you should feel bad, I'm sure you won't because people who go into politics are all psycho/sociopaths, but holy hell are you just the worst.

134	I think Council does a great job and needs to ensure the internal communication within Council is sound before they can reach out to the community at large	3/13/2024 2:02 PM
135	Council needs to follow through with its decisions. It needs to ensure that senior council staff implement the motions and actions as directed by our elected representatives or they should be removed.	3/13/2024 1:54 PM
136	I feel selling off Council assets is not a long term solution. It's a worry that Kiama maybe absorbed into Shellharbour Council. I think Council is doing a great job with Parks, gardens, the harbour and beaches. And garbage collection, supporting entertainment Thank you for these areas of Council that works well	3/13/2024 1:53 PM
137	Council has not consulted properly on the sale of assets. Where is the consultation on these sales?	3/13/2024 1:50 PM
138	Nothing at this time	3/13/2024 1:43 PM
139	Never forget the heritage of the area and the history. Don't let developers take over!!	3/13/2024 1:42 PM
140	TEST	3/13/2024 9:30 AM

Q13 Council publishes a monthly e-newsletter called Kimunico - a wrap on all things Council. Do you receive this?

Answered: 191 Skipped: 51



ANSWER CHOICES	RESPONSES	
Yes	40.31%	77
No	37.17%	71
Not yet, but love to subscribe	22.51%	43
TOTAL		191